

*Website Information:*

For prevention tips, application, and ordinance information visit our website.

[www.peoriaaz.gov](http://www.peoriaaz.gov)

Click on City Departments, scroll down click on Police Department; On Quick Links tab click on Police Dept On-Line Services, click on first option Alarms. Our Registration form , alarm brochure, and Ordinance are located on this page.



City of Peoria

**False Alarm Fines  
and Procedures**

City of Peoria.....

*"Our Community, Our  
Commitment"*

City of Peoria

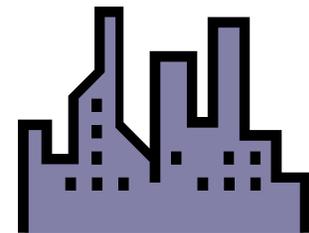
**Police Department**

8351 W. Cinnabar Ave  
Peoria, AZ 85345

Phone: 623-773-7017

Fax: 623-825-6514

E-mail: [Alarms@peoriaaz.gov](mailto:Alarms@peoriaaz.gov)



**Alarm Information and  
Message Line 623-773-7017**

# False Alarm Fines and Procedures

## False Alarm Questions?

**What is a false alarm?** A false alarm is any alarm caused by human error or equipment problems requiring police response, with no evidence of an actual crime having been committed.

**What is not considered a false alarm?** Alarms caused by an act of God, telephone line interruptions, burglaries, and attempted burglaries. Alarm calls that are cancelled before the officers' arrival are not counted as false. However, Panic and Robbery alarms cannot be cancelled.

**Who determines which alarms are false?** The Alarm Coordinator relies on the daily alarm reports to verify whether or not an alarm call was actual or false. The responding officer's comments relayed in the reports are used in this verification process.

**How many "free" false alarms are allowed per year?**

The City of Peoria allows three false alarms within a consecutive three hundred and sixty five (365) day calendar

period commencing from the date of the first false alarm.

**How will I be notified if I have reached the excessive false alarm range?**

After three false alarms have been recorded, you will receive a "Warning Letter" by regular mail. This letter states the dates and times of the false alarms. If you receive this letter it is **now** time to evaluate what is causing the false alarms and take action to eliminate them.

If a fourth false alarm has been recorded, you will be notified by mail. This "Violation Letter" will also indicate the dates and times of the alarms. You have 20 days to respond to this letter in writing explaining why your system is having false alarms and the measures you have taken to eliminate the problem(s) or a specific reason, if any, why the alarm(s) should not be considered false. After 20 days, if you have not responded to the letter in writing, you and your alarm company shall have waived your right to any further review or hearing and you will receive an alarm invoice in the amount of \$75 or \$150 (depending on number of violations), which is due within 30 days from the date of the invoice.

**What happens if I do not pay the alarm invoice on time?**

If it is not paid timely, late charges will be applied and the invoice may be forwarded to the City's Collection Department.

**What if I still have questions?**

If you receive any of the items listed in this brochure, and have questions, please contact the Alarm Coordinator at (623) 773-7017 as soon as possible.

---

False Alarm#	Assessment
4-8	\$75.00 ea.
9 and Up	\$150.00 ea.

## City of Peoria Police Department

8351 W. Cinnabar Ave  
Peoria, AZ 85345

Phone: 623-773-7017

Fax: 623-825-6514

E-mail: Alarms@peoriaaz.gov