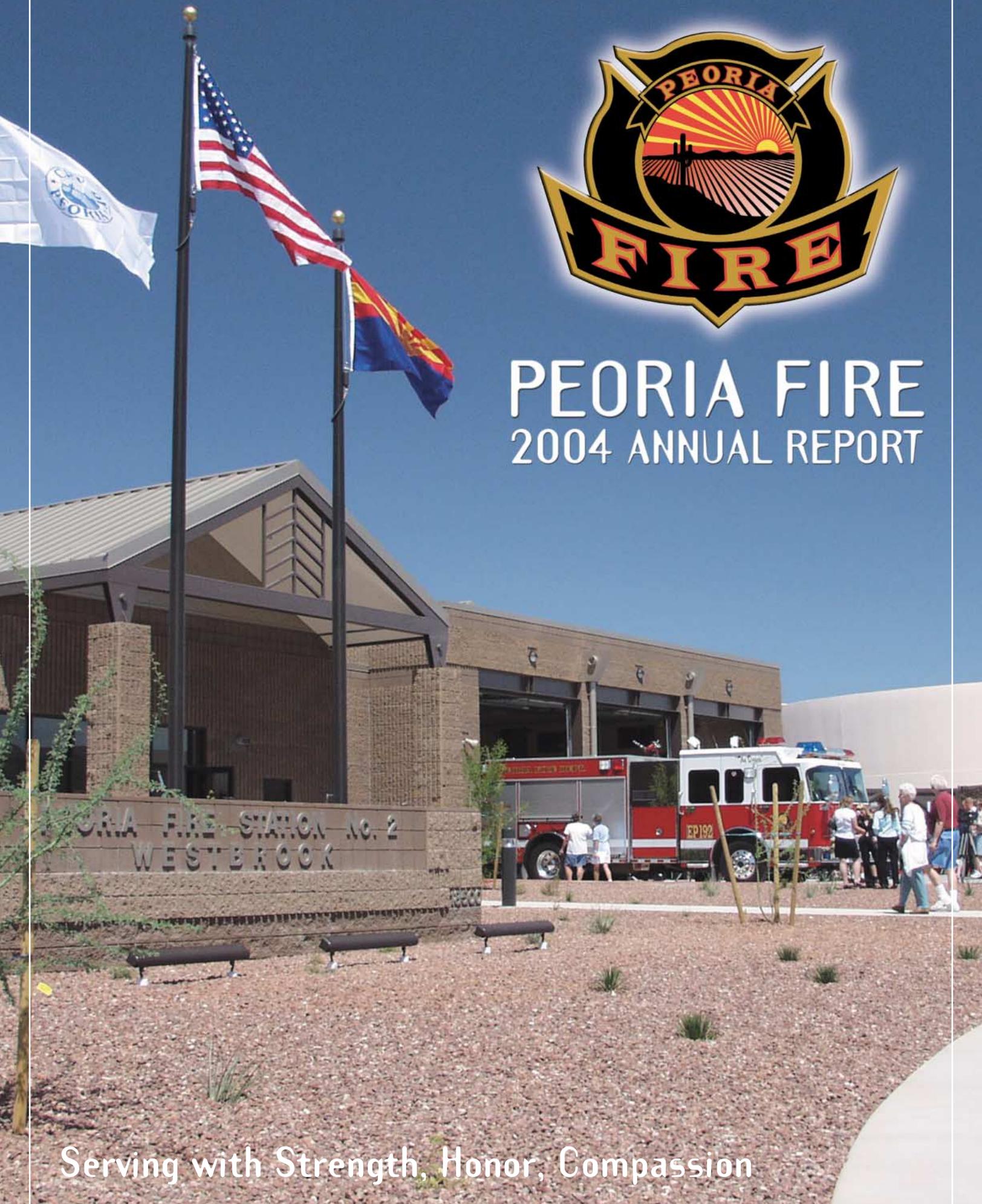




PEORIA FIRE

2004 ANNUAL REPORT



Serving with Strength, Honor, Compassion

Fire Chief's Message

The joint labor/management approach to Fire Department operations continued through 2004 with much success. This year, we concentrated on stepping up customer service and established a labor/management workgroup to focus on enhancing various aspects of both internal and external customer service delivery. Representatives from labor and management spent countless hours identifying some pretty creative avenues to connect with our customers, both internally and externally.



These members worked diligently to achieve their goal of providing superior service to the citizens of Peoria. They launched projects like redesigning the Fire Department website layout and adding user-friendly content relevant to an external customer's perspective. The Fire Prevention/Community Services division went through extensive customer service training and hosted several community meetings to answer questions from the public and obtain valuable feedback from citizens, business owners and contractors. The firefighter's charities, in conjunction with the Fire Department, rented a storage unit to store donated items so we can assist families displaced from their homes or in times of crisis. We also began conducting monthly meetings between the Police and Fire Department chief officers and command staff to help foster open communication between these two vital public safety departments. The Intranet, a tool we use to communicate internally, received a more user-friendly layout and additional functionality.

Serving our customers is something that we take seriously. The projects mentioned above are just a handful of items accomplished in 2004; we have a multitude of ideas, as expressed in our Customer Service workgroups, and we plan to continue implementing them throughout 2005.

The next year is sure to bring a variety of new and different experiences to the table and we look forward to facing those challenges. I would like to extend my thanks to our dedicated members who continue to put their best foot forward and strive to meet our motto, "Serving with: Strength - Honor - Compassion". Our City Management, City Council and Citizens deserve thanks as well. Without them, we would not be able to carry out our mission.

Thank you for reading the Peoria Fire Department Annual Report and taking a moment to learn how our department functions.

Robert McKibben
Peoria Fire Chief

mission:

We are committed to protecting and caring for our neighbors, our guests, and each other while maintaining the community's trust and respect through superior life safety services.



awards

2004 Award Recipients:

Company of the Year

E-192 B Shift
Mike Moore
Gene Lopez
Bob Vaughan
Duane Ott

Chief's Award

Lisa Tellef - Volunteer

Firefighter of the Year

Billy Morris

Civilian of the Year

Dan DeMaio

Engineer of the Year

John Gobster

Officer of the Year

Bob Groholski

Unit Citation

Fire Community Services

Individual Citations

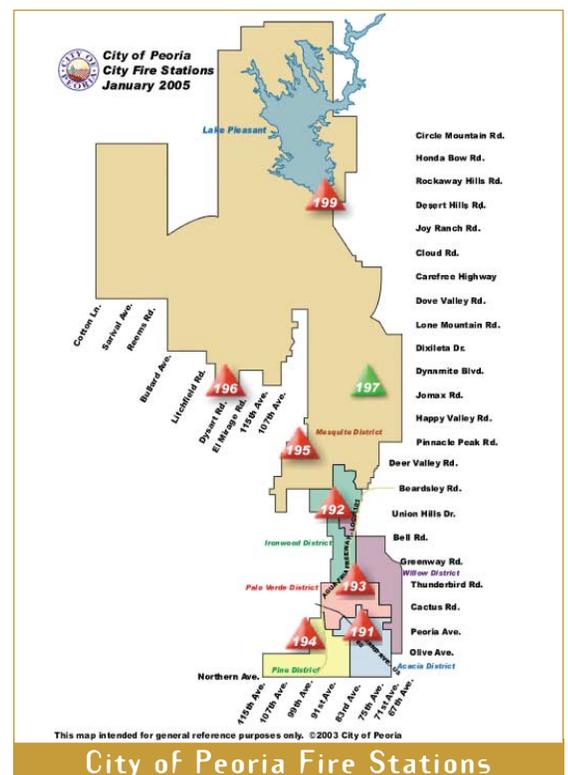
Rick Picard
Neil Ashton
Danny Comella
John Davirro
Shane Burdick
Justin Gorospe
Mark Barbee
Jackie Kushnick
Mike Santa Cruz
Jim Lucas
Dave Rehnke
Dave Haverly

John Valentine Award

Bob Groholski

Medal of Valor

Chad Kortman





services

The following describes the breadth of programs and services provided by each of the four divisions of the Peoria Fire Department:

The Fire Administration Division provides leadership, long-range planning, budget development, financial management, personnel, payroll, and contracts administration, interdepartmental coordination, grants and project management, and general customer service, in order to ensure the efficient daily operations of the Fire Department.

The Fire Community Services Division provides inspection services, plan review, issuance of permits, fire code enforcement, fire cause investigations, internal safety investigations, citizen safety awareness programs, public fire education, public information services, and fire department community relations events.

The Fire Support Services Division is responsible for computer aided dispatch coordination and database maintenance; capital construction; facility and equipment maintenance and repair, including fleet; EMS administration including supply acquisition, EMS training and certification, and ambulance transportation coordination.

The Fire Operations Division provides fire protection, emergency medical services, and technical rescue; as well as the delivery of continuing education in fire suppression and rescue, and supervisory and managerial development. The Operations Division currently staffs five pumper trucks with paramedic capabilities and one ladder truck with fire support and technical rescue capabilities.

2004 statistics

City Information

- Land Area - 185 square miles
- Population - 130,000
- Firefighters Per 1000 Population - .82
- Sworn Personnel - 107
- Civilian Personnel - 24

Fire Community Services

- Community Events Held - 429
- Elementary Students Instructed on Fire and Life Safety Related Topics - 14,568
- Car Seats Installed/Inspected - 388
- Occupancies Inspected - 2578
- Permits Issued - 142
- Fire Investigations Conducted - 40
- One Citizens Fire Academy Held
- One Youth Fire Academy Held
- Two Community Emergency Response Team (CERT) Trained

Fire Operations

- Total Calls - 10982
- Fire Calls - 1064
- EMS Calls - 9072
- Service and Other Calls - 846
- Average Response Time - 4:28

Budget

- 2004-2005 Operating - \$12.9 million
- 2004-2005 Capital - \$5.8 million

Equipment & Facilities

- Stations - 5 Full-time
2 Part-time
- 1 Fire Administration Building
- 5 Fire Engines (front-line)
- 2 Fire Engines (reserve)
- 1 Ladder Truck
- 1 Ladder Tender
- 1 Technical Rescue Support Truck
- 2 Brush Trucks
- 1 Fire Boat
- 1 Battalion Command Vehicle

Completed design of new fire station 196 which will be located within the Vistancia Master Planned Community. Hired and trained eleven personnel to staff the station, which is slated to open in fall 2005.



Taught 75 6th graders CPR through the CPR in Schools program at the Ira Murphy Elementary School. This is the second year the Peoria Fire Department has sponsored this program.

Completed third annual Battalion Chief Academy. Over fifty participants from across the state attended the expanded eight day program which focused on grooming future leaders. Several recognized fire service professionals from around the country were brought in to teach on a variety of topics including conflict resolution, decision-making, and strategies and tactics. Several in-house experts also spoke on such issues as leadership, ethics, and personnel management. The Academy received high marks, and has received applicant inquiries for next year's sessions.

Trained two additional paramedics, firefighters Gene Lopez and Ray Young.

Worked with CBS 5 News on a story about Peoria's water immersion training. This story received a National Press Photographers Association Award and was nominated for a 2004 Rocky Mountain Emmy Award.



Peoria Fire Department, Police Department, and Peoria Unified School District held a joint emergency preparedness training exercise in November 2004 to test and assess the preparedness of all organizations and to enhance the community relationships dedicated to the safety of our children and the community.

Partnered with National Fire Sprinkler Co. to install a residential fire sprinkler in an abandoned house where we were able to burn two live Christmas trees. The demonstration showed the sprinklered room was extinguished within 60 seconds. The nonsprinklered room was fully involved in fire within four minutes of ignition. This event was broadcast on Channels 3, 5, and 12 and was written up in several newspapers.

Took delivery in May 2004 of a grant funded mobile sprinkler/fire safety house. From May - December the safety house was involved in 41 community events; visited 18 schools and 148 classes; and was featured in three television spots on fire sprinklers and fire safety.



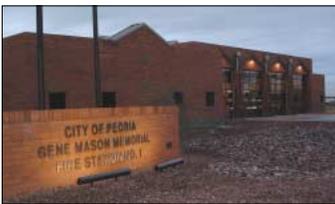
accomplishments

Held 1 Citizens Academy, 1 Youth Academy, and two CERT classes.

Received \$91,000 FEMA Assistance to Firefighters Grant to initiate a specialized mass casualty medical response program. The new deployable toxicology paramedic resource would supplement the current regional response capabilities to mass casualty and CBRNE incidents, and would function in the decontamination and treatment sectors.

Peoria firefighter recruits painted and landscaped a local residence as a class project. This project was funded by the Peoria Community Development Department and the Peoria Firefighters Charities.

Completed construction of Westbrook Fire Station 192 (grand opening held on April 16, 2004), and Gene Mason Memorial Fire Station 191 (dedication held on October 16, 2004).



Through a labor/management wellness initiative, entered into a contract with a Master's level sociologist specializing in firefighter mental health and wellness. This individual is available 24/7 to employees for counseling and/or referrals.

Worked with ABC15 News on two stories where we tested children's water safety products and found that they did not function as advertised. These stories resulted in three products being removed from the market for safety concerns.

Gave away toys to over 200 children through the Christmas Toy Drive, and provided gifts to 67 residents of the Rosa Linda Senior Apartments from their Christmas wish lists.



Sent firefighters and apparatus to eight wildland fires: the Butte and Haystack fires in Yuma, the Humbolt and New fires in Cavecreek, the Magazine fire in the Tonto National Forest, the Military, and Nuttal Complex fire in Safford, and the Three Forks fire in Alpine. Participation in these fires generated over \$22,000 in revenue for the department. These deployments were possible because of the Central Arizona Wildland Response Team (CAWRT), a multi-jurisdictional partnerships formed to assist the State Land Dept with these firefighting efforts.

Conducted live fire training at a remote farmhouse in Peoria. All field personnel were able to take part in the training to reinforce skills, help to identify areas for improvement, and to test new equipment.



Reverend Kyle Layne joined the Peoria Fire Department as Chaplain in April 2004.



Graduated 13 new firefighter recruits from the Phoenix Regional Fire Academy; five firefighters on 9/11/04: Jennifer Schroeder, Mike O'Conner, Douglas Corrie, Anthony Harrington, and Scott McAllister; and eight on 12/18/04: Hunter Clare, James Flint, Nick Gonzales, David Hernandez, Cyrus Joy, Greg Serrano, Adam Thomas, and Mike Wilda.

Two 2004 Peoria firefighter recruits were recognized at the regional fire academy for their exemplary performance and leadership ability. Doug Corrie received the Phoenix Fire Academy Gary Pykare Award for outstanding leadership, work ethic, helpfulness, and teamwork. Hunter Clare received the Brett Tarver Award for demonstrating self-discipline, physical fitness, intelligence, and humility.

Hosted the 2nd Annual Lake Pleasant Regional Wildland Jamboree. Fire departments and agencies from around the state attend this event to further develop skills for protecting the State's natural resources and communities.



Donated two surplus fire engines; one to Glendale Community College and one to Peoria Unified School District to support their fire science/fire cadet programs.

