

CHAPTER 25 – WATER, SEWERS AND SEWAGE DISPOSAL

Sec. 25-42 Water; point-of-use device violations.

Because a water system must obtain one hundred percent (100%) Point-of-Use (“POU”) customer compliance, if a customer fails or refuses to allow the installation of a POU treatment device, or the maintenance of such device despite the City’s best efforts to obtain the customer’s voluntary compliance, the customer will be deemed in violation of the program.

A customer in violation, who fails or refuses to authorize a POU treatment device or the maintenance of such device, will be subject to the City shutting-off water service to their residence. Water service shut-off will be sought after other methods of achieving compliance have been tried without success. The City will not terminate service until after the customer receives ten (10) days notice and an opportunity to comply with the POU program prior to termination of service.

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