

## CHAPTER 21- POLICE

### Sec. 21-34. Alarm business duties.

The Alarm Business shall:

- (a) Install and maintain an alarm system in good working order and to take reasonable measures to prevent the occurrence of false alarms.
- (b) Provide instruction to its subscribers in the proper use and operation of the system, which shall include instructions in avoiding false alarms.
- (c) Provide each purchaser and subscriber with a copy of Sections 21-31 - 21-48.
- (d) Upon leasing or renting an alarm system:
  - (1) Conspicuously place on the premises a tag identifying the pertinent alarm business, including the telephone number to call when the alarm has been activated.
  - (2) Maintain records of these alarm systems, location and the name and telephone number of the person and alternate to be notified whenever the alarm is activated, and to report such information to the police department upon request.
  - (3) Inactivate the audible alarm within fifteen minutes of the notification of its activation in the event the primary and alternate cannot be contacted or do not respond.
- (e) Upon leasing, renting, selling or monitoring an alarm system:
  - (1) Establish a central receiving station in order to monitor these alarm systems.
  - (2) Organize its central receiving station in order to be able to readily and positively identify the type of alarm, ie., Burglary, robbery, holdup or panic, and the location of the alarm, if there is more than one system.
  - (3) Maintain records as to each of these alarm systems, which shall include the name and telephone number of the owner and/or occupant, the name and telephone number of the subscriber, a primary person and at least one alternate responsible for responding to the premises when the alarm is activated, and whether the alarm system includes an audible alarm.
  - (4) Make notification of activated alarm systems in the manner prescribed by the Police Chief, including information requested by the Police Department regarding the alarm system.

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(5) Arrange for either the owner, subscriber, alarm agent, or other responsible representative to go to the premises of an activated alarm system within thirty (30) minutes of the activation of the alarm, in order to be available to assist the police in determining the reason for activation and securing the premises. The alarm business shall not unreasonably delay in arriving at the location of the alarm.

(f) Alarm businesses which do not monitor, maintain, service or install alarms or alarm systems shall not be subject to subsections (a), (b) (c), (d), or (e) of this section, but shall refer each subscriber or purchaser to contact the finance department for information regarding this chapter and provide instruction on the use and operation of the alarm, which shall include instructions on avoiding false alarms.

(g) Alarm businesses which monitor but do not sell, lease, rent, install, service or maintain alarm systems shall not be subject to subsections (a), (b), (c) or (d) of this section.

(h) Alarm businesses which sell or install alarm systems but do not lease, rent, monitor, service or maintain alarm systems shall not be subject to subsections (a), (d), or (e) of this section.

(Ord. No. 91-11, 5/14/91)

(Ord. No. 92-09, 3/17/92, Repealed, Renumbered and Reenacted)

(Ord. No. 96-10, 2/6/96, Amended)

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