

## IMPORTANT NUMBERS

### EMERGENCY .....911

- To report a non-emergency incident .....623.773.8311
- Citizen's Pipeline .....623.773.7002
- Criminal Investigations .....623.773.7097
- Community Relations .....623.773.7099
- Drug Hotline (24 hours) .....623.773.7045
- Graffiti Hotline (24 hours) .....623.773.7094
- Property & Evidence .....623.773.7086
- Records .....623.773.7098
- Traffic Concerns Hotline .....623.773.7045
- Victim Assistance .....623.773.7019
- Silent Witness .....480.948.6377

## EMERGENCY RESOURCES

- Maricopa County Crisis .....602.222.9444
- Teen Hotline .....602.248.8336
- Senior Hotline .....602.264.4357
- Domestic Violence Hotline ...602.263.8900
- Community Information & Referral .....211

# Victim Assistance Program

The Peoria Police Department Victim Assistance Program does not discriminate on the basis of race, color, national origin, religion, sex, and disability in the delivery of services.

Victims may file a complaint with the Peoria Police Department via in person or online at [www.peoriaaz.gov](http://www.peoriaaz.gov) or visit the U.S. Dept. of Justice website at [www.ojp.gov](http://www.ojp.gov), Arizona Department of Public Safety VOCA Civil Rights Coordinator at [www.azdps.gov/services/crime\\_victims](http://www.azdps.gov/services/crime_victims) or Office of the Attorney General Civil rights Division at [www.azag.gov/civil-rights](http://www.azag.gov/civil-rights)



Peoria Police Department  
8351 W. Cinnabar Ave.  
Peoria, AZ. 85345  
623.773.7019  
[pdvictimassistance@peoriaaz.gov](mailto:pdvictimassistance@peoriaaz.gov)

City of Peoria  
**POLICE DEPARTMENT**

## COMMON VICTIM EFFECTS

### Short Term

People often suffer emotional and physical trauma following a crime. Victims may blame themselves instead of the person or people who hurt them, or may be afraid that family or friends will blame them. A victim may feel numb or unemotional for some time after the event. Disbelief, denial and anger are also common responses to victimization. In addition, victims may have questions about where to go for medical treatment; about what will happen if they report the crime to the police or how to find psychological or emotional support in the community. These concerns are all normal, understandable responses to crime and it may be helpful to speak to a victim service professional or counselor to discuss the impact of the crime on your life.

### Long Term

Possible long-term effects from victimization can include:

- Nightmares
- Flashbacks
- Extreme tension
- Overwhelming anger
- Feelings of isolation/estrangement from others
- Trouble with short or long-term memory

If you are suffering from any of these symptoms, please contact the Victim Assistance Unit at **623.773.7019**. A Victim Advocate can provide referrals to counseling agencies, support groups and other services as needed. A mental health professional may be able to help you identify ways to cope with the long-term impact of victimization.

## VICTIM'S RIGHTS

- To be treated with fairness, respect and dignity
- To be present at criminal proceedings
- To confer with the prosecution
- To receive prompt restitution
- To a speedy trial or disposition
- To make a victim impact statement



Historically, in our country, victims of crimes had a very limited role in the criminal justice system and their rights were few, however, the State of Arizona passed an initiative that amended the State's Constitution. The amendment provided for Victim's Bill of Rights and meant that justice agencies would begin to provide specific services to victims.

The Peoria Police Department Victim Assistance Unit provides assistance by informing victims of their rights and support during what can be a stressful time.

## VICTIM ASSISTANCE

The Victim Assistance Unit provides support services to crime victims as they are involved in the Criminal Justice System. This includes services both during the initial and the follow-up investigation and during the court process.

### Victim Assistance can help with

- Filing Order of Protection
- Referrals to counseling and service agencies
- Notifying victims of their case court dates
- Provide information about the court process
- Serve as liaison between the victim and officers/detectives
- Follow-up contact for severe cases
- Timely return of property held as evidence

Upon report of a crime involving a victim, a Victim Advocate will contact the victim. If you have been the victim of a crime and have not yet been contacted by the advocate, you may call **623.773.7019** to check on the status of your case.

## VICTIM COMPENSATION

If you are a victim of a crime, you may be eligible for compensation from your state's crime victim compensation fund. Crime victim compensation is a direct reimbursement to a crime victim.

For more information you may contact the Maricopa County Attorney's Office Victim Compensation Bureau at **602.506.4955**.