

Apprenticeship Program
Assessment Questions

Name(First, Last):

1. Describe your interest in the Apprenticeship Program and why you believe you should be selected. Please include a description of your expectations of the program, as well as a description of what you believe the program will provide for you.
[Click here to enter text.](#)
2. Describe a time when you believe you have demonstrated "exceptional customer service." Explain what providing "exceptional customer service" means to you and how you believe your actions should be considered "exceptional."
[Click here to enter text.](#)
3. This program requires you to take college coursework. Assume that during your first math class you encounter difficulty mastering one of the concepts. Please describe how you would handle this challenge.
[Click here to enter text.](#)
4. Describe any utility related experience you may have. Describe a time when you demonstrated leadership within your work group? If you do not have direct utility experience, please describe how you have demonstrated leadership within your current (or previous) work group and how you see this transferring to your role as an apprentice.
[Click here to enter text.](#)