

Peoria Sports Complex Rain-out Refund/Exchange Policy

In the event a regulation game (4 1/2 innings) is not played due to rain-outs or other situations dictated by major league baseball, the following policy applies:

If game ticket was purchased by mail or in person at the Peoria Stadium Box Office, send ticket(s) to:

**Peoria Sports Complex
Attn: Ticket Refunds
16101 N 83rd Avenue, Suite 2
Peoria, AZ 85382**

- If purchased from any Ticketmaster outlet, ticket(s) must be returned to the same outlet where originally purchased. Ticketmaster will refund the convenience charge also at that time.

If purchased from the Ticketmaster phone center or internet, send ticket(s) to:

**Ticketmaster
Attn: Customer Service Refund
1000 Corporate Landing
Charleston, WV 25311**

- In order to receive a complete refund, envelope must be postmarked by May 15, 2007. Please include your name, address and daytime phone number. It is suggested you send your ticket(s) in such a way they can be tracked. Please retain a copy of your game ticket(s) for your records before sending.

NO REFUNDS will be issued at the stadium box office windows.

- Ticket(s) must be returned in order to receive refund. Please note that ticket(s) received in our office can only be refunded for face value. Parking and/or other incidentals are non-refundable.
- Ticket(s) refund processing will begin after the conclusion of the Spring Training season. Please allow a minimum of 6-8 weeks.
- Ticket(s) not returned as directed, or sent to the wrong office, will cause delay of refund.
- In the event of a cancellation, ticket(s) may also be exchanged at the stadium box office for any other home team spring training game at Peoria Stadium. Exchange is subject to availability and valid for the Spring Training 2007 season only.

TICKET REFUND PROCESS MUST BE COMPLETED BY: MAY 15, 2007

The refund policy stated above only applies to cancellations due to rain-outs and/or circumstances dictated by major league baseball.

No other refunds will be given once order is processed.