

***City of Peoria
Police Department
2004 Annual Report***



"Our Community...Our Commitment"

2004 ANNUAL REPORT

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The Peoria Police Department is the 442nd accredited law enforcement agency and meets the high standards of the Commission on Accreditation for Law Enforcement Agencies (CALEA)

City Leaders



The Peoria City Council:

(from left to right)

Councilmember Carlo Leone, Pine District; Councilmember Vicki Hunt, Acacia District; Councilmember Joan Evans, Willow District; Mayor John Keegan; Councilmember Pat Dennis, Palo Verde District; Councilmember Bob Barrett, Ironwood District; Councilmember Cathy Carlat, Mesquite District.

The City of Peoria...

was incorporated in 1954

has a current estimated population of 132,000 residents

encompasses 176.3 square miles

is one of the fastest growing cities in the fastest growing county in the United States



Prisila Ferreira
Deputy City Manager
Safety &
Administrative Services



Terry Ellis
City Manager



Meredeth Flinn
Deputy City
Manager
Development &
Community Services

Message from the Chief

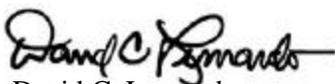


2004 was an exciting year for the Peoria Police Department and our community. As the year started, we had just moved into our new 97,000 square foot facility and we needed to settle in and figure out all of the changes that would be needed in our operations as we adjusted to the new features, capabilities and just having room to spread out. In July we added another 18 new positions to the department, bringing our total full time staffing up to 226. This was an important step as the community has continued to grow at a rapid rate and new developments started in different parts of the City. The new facility, along with our Pinnacle Peak Substation, ensures that we have plenty of room for us to grow for many years into the future. However, we won't rest on our laurels and we are already beginning to plan for another northern area substation.

The Vistancia community opened for home sales early in the year and it is the largest master planned community in the state, located several miles out in the desert, away from the developed City core. In order to provide service to this project we began implementation of our first major development agreement where Shea/Sunbelt Holdings, the developers of Vistancia, funded the hiring of six new police officers and three fully outfitted patrol vehicles. We hired and began training the staff in April, acquired the vehicles shortly thereafter and began 24 hour a day deployment to Vistancia late in the year. Since then Sonoran Mountain Ranch began home sales for their project on the other side of the City, north of the Terramar community. These are just a couple of the several major projects underway or planned for northern Peoria, which continues to be one of the fastest growing cities in the United States.

Throughout all of the growth and development, Peoria has continued to maintain an extremely high quality and very safe lifestyle. Through careful planning, along with a family orientation, as well as the commitment of the Police Department and other City staff, we have maintained a crime rate in Peoria which today is actually lower than it was in 1990, when the community was a small city of less than 50,000 people.

We are proud of the contributions we have made to make Peoria a premier west side city in this dynamic metropolitan area. The members of the Peoria Police Department accomplished a great deal in 2004 and I am confident that this success will continue in 2005.

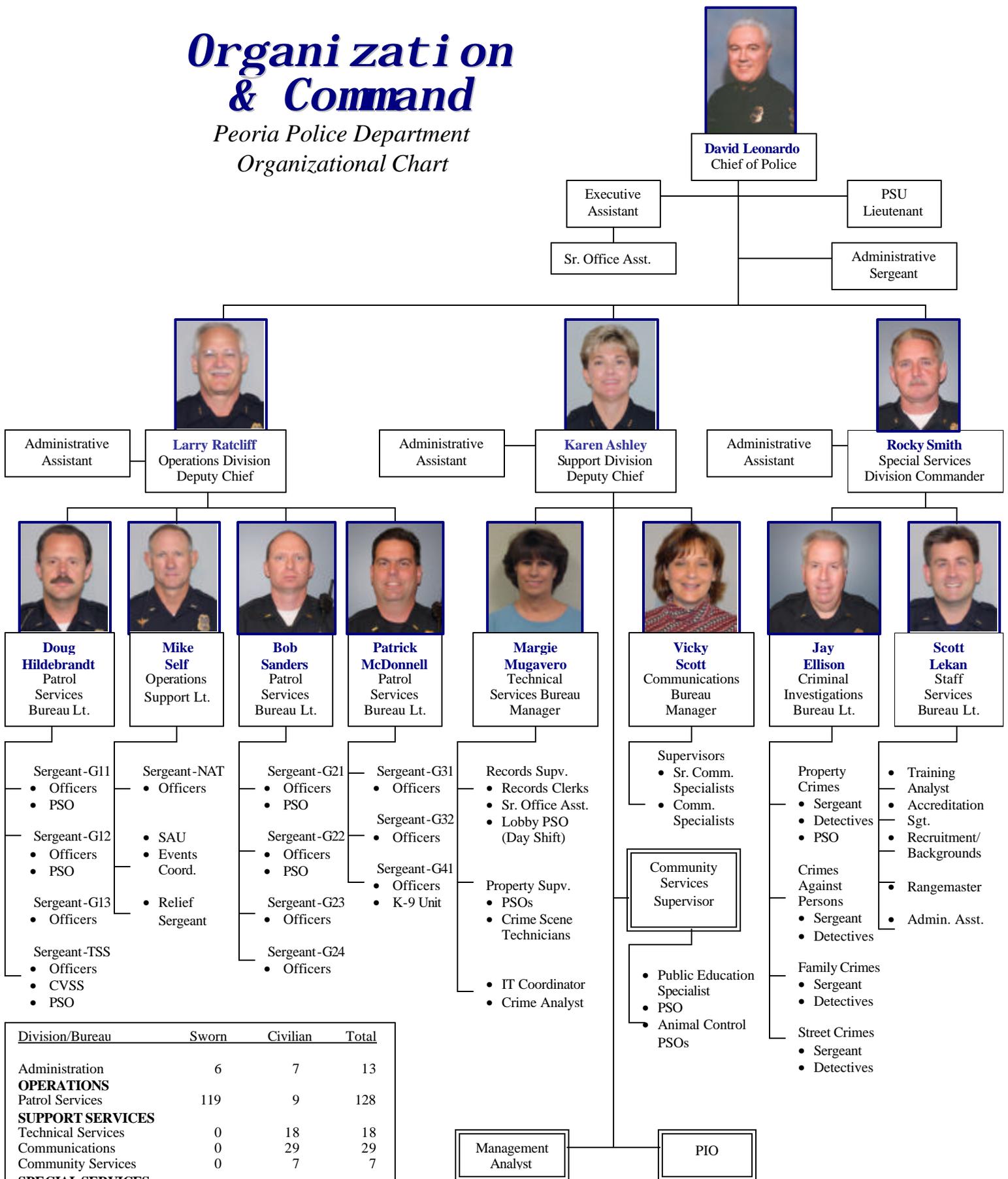

David C. Leonardo
Chief of Police

Mission Statement

The Peoria Police Department is committed to working in partnership with our community to improve the quality of life in our city. We are dedicated to solving problems, the reduction of crime, the protection of life and property, preservation of laws, ordinances and the constitutional rights of all persons within our jurisdiction.

Organization & Command

Peoria Police Department Organizational Chart



Division/Bureau	Sworn	Civilian	Total
Administration	6	7	13
OPERATIONS			
Patrol Services	119	9	128
SUPPORT SERVICES			
Technical Services	0	18	18
Communications	0	29	29
Community Services	0	7	7
SPECIAL SERVICES			
Criminal Investigations	24	2	26
Staff Services	3	2	5
TOTAL	152	74	226

Staff Services Bureau

The Staff Services Bureau is managed by the Staff Services Lieutenant, who is responsible for the Accreditation Sergeant, Training Sergeant, the Background Investigator and an Administrative Assistant.

The Accreditation Sergeant is responsible for a variety of complex administrative and professional work in planning, coordinating and managing the implementation, maintenance and adherence to the Department's accreditation function under the Commission on Accreditation for Law Enforcement Agencies (CALEA) standards. Additionally the Accreditation Sergeant coordinates the preparation, distribution and update of Department policies, changes in procedures or mission, functions as an alternate Public Information Officer and numerous other assigned duties.

The Training Sergeant is responsible for all Department training (sworn and non-sworn) as well as the administration of the Department's Field Training Program and oversees recruitment and selection for all vacant Department positions and the Department's Mentor Program. The Training Sergeant assists the Staff Services Bureau Lieutenant as a liaison to the Arizona Law Enforcement Academy (ALEA) and the Arizona Peace Officers Standards and Training (AZPOST).

The Background Investigator is responsible for completing comprehensive background investigations for sworn and non-sworn police personnel, volunteers and city employees who require access to the Public Services Administration Building or ACJIS. The Background Investigator serves as a liaison with the Human Resources Department for recruitment of non-sworn police positions.

The Administrative Assistant is responsible for orchestrating all initial testing of police applicants to include application review, logging and tracking of new applicants, personal/telephone contact with applicants, coordinating and assisting in the administration of the police written test to include scoring, applicant notification and further scheduling for physical fitness and interview processes. The Administrative Assistant also handles other duties as delegated by the Staff

Services Bureau Lieutenant, coordinating the Citizen Ride-Along Program, managing the off-duty scheduling of officers for outside vendors, handling accounts payable for outside training along with making the necessary travel arrangements and maintaining all training files.

Accreditation

The Peoria Police Department is the 442nd law enforcement agency to be accredited by The Commission on Accreditation for Law Enforcement Agencies (CALEA). CALEA is a non-profit organization that was founded in the 1970's by the International Association of Chiefs of Police (IACP), the National Organization of Black Law Enforcement Executives (NOBLE), the National Sheriffs' Association (NSA) and the Police Executive Research Forum (PERF). CALEA has established nearly 450 internationally recognized



standards that govern police operations and ensure that participating agencies are operating by the best practices for law enforcement services. The Department was originally accredited by CALEA in 1997. Every three years the Department undergoes a scrutinizing examination of our policies, procedures and day-to-day operations by a team of outside police executives. This

on-site visit is conducted in order to demonstrate our compliance with the CALEA standards and thus maintain our accredited status. The Department was reaccredited in April 2003. The next on-site visit is scheduled for April 2006.



Distribution of Personnel

During the fiscal year 2004/2005, the Police Department was allocated 18 additional positions:

- Sworn
 - 3 Police Officers
 - Rangemaster
 - Detective
 - Police Sergeant
- Civilian
 - Training Specialist
 - Public Information Officer
 - 3 Police Services Officers
 - 2 Records Clerks
 - 4 Communications Specialists
 - Communications Supervisor

Personnel Strength

Sworn Employees	152
Civilian Employees	74
Reserve Officers	1
Volunteers	49

Budget

In FY2004/2005, the Department's operating budget exceeded \$22 million. The budget was distributed by Bureaus as follows:

Administration	\$ 936,529
Criminal Investigations	\$ 2,410,908
Patrol Services	\$ 13,256,341
Technical Services	\$ 1,446,167
Staff Services	\$ 1,337,939
Communications	\$ 2,042,313
Community Services	\$ 512,207

Public Information

In 2004, the Department was proactively involved in disseminating information to our community through our Public Information Officer (PIO). The PIO made more than 986 press contacts and sent out 113 media information releases throughout the year. Working in conjunction with the City's Public Information Manager, our community was kept aware of major events such as health hazards, school lockdowns, missing persons and violent crimes. In addition, the Department actively engaged our community through various media outlets with educational information pertaining to burglary prevention, holiday shopping safety tips, gun safety and child safety awareness.



Law Enforcement Explorer Program

This program is designed for young people between the ages of 14 and 20. They must live in the City of Peoria or attend school in the Peoria Unified School District.



The PIO Sergeant and Explorer Advisors oversee the Law Enforcement Explorer Program, which currently has five Explorer recruits enrolled. The intent of the Law Enforcement Explorer Program is to educate and involve youth in police operations, to interest them in a possible law enforcement career and to build a mutual understanding. The educational aspect provides knowledge of the law enforcement function whether the participant enters policing or not. Through member involvement, the Law Enforcement Explorer Program establishes an awareness of the complexities of police service while promoting public service and good citizenship.

Mentoring Program

The Valley's first Law Enforcement Mentoring Program was started in Peoria in 2001. This is a program designed to address the needs and concerns of new



police recruits/officers and to help them make a successful transition into the law enforcement profession. Veteran Peoria Police Officers are paired with new police recruits/officers. These veteran officers serve as mentors and act as a guide and source of reference and encouragement. Recruit officers are paired with a veteran officer while attending the Arizona Law Enforcement Academy and during the Department's Field Training Program.

Training Unit

The Training Unit, supervised by the Training Sergeant, is the liaison between the Arizona Law Enforcement Academy (ALEA), the Field Training Program (FTO) and the coordination of in-service training. All new recruits are sent to ALEA for sixteen (16) weeks of basic law enforcement training. Upon graduation, newly sworn officers attend a two week post academy and then enter the Department's FTO Program. The FTO Program is a comprehensive 16-week on-the-job training program. The FTO Program is a National Association of Field Training Officers (NAFTO) compliant program. Each Post Academy is eighty (80) hours long and covers thirty-five (35) different topics and/or proficiency skills.

Arizona Peace Officers Standards and Training (AZPOST) requires every sworn officer to attend eight hours of proficiency education annually and eight hours of continuing education every three years. The Peoria Police Department's training program manages training for all Department employees. In 2004, employees were offered courses in Dealing with Mentally Ill Persons, Spanish, Radar Certification, Cultural Diversity, Interpersonal Communication and Drug Detection Certification.

In 2004, the Peoria Police Department conducted a ten week modular training for all Department employees. Sworn employees were offered classes in both continuing and proficiency education and received forty (40) hours of training while non-sworn employees received twenty-four hours of training. This training included classes in Conflict Resolution, Hazardous Materials, Sexual Harassment, Ethics, Use of Force, Response to Weapons of Mass Destruction, Building Searches and High Risk Vehicle Stops.

In addition, Department employees participated in numerous outside courses scheduled by the Staff Services Bureau. Sworn officers were also offered classes from AZPOST pertaining to instructor certifications in defensive driving, firearms, physical fitness and defensive tactics.

Operations Division

The Operations Division consists of the Patrol Services Bureau and the Criminal Investigations Bureau. The Operations Division has a total of 154 employees, including 143 sworn members.



The Patrol Services Bureau (PSB) provides a 24-hour emergency response to our citizens' calls for service. PSB includes the Traffic Services Section, which is responsible for monitoring the City's traffic laws and the investigation of collisions. PSB also includes the Operations Support Section which is responsible for a variety of small support units and teams including the Special Assignment Unit (SAU), the Crisis Negotiations Team (CNT) and the Neighborhood Action Team (NAT). Four (4) lieutenants, fifteen (15) sergeants, one hundred (100) officers and nine (9) non-sworn Police Services Officers are assigned to the Patrol Services Bureau.

The Criminal Investigations Bureau is responsible for conducting follow-up and proactive investigations of crimes that occur within our City. The Criminal Investigations Bureau is comprised of the Crimes Against Persons Unit, Family Crimes Unit, Property Crimes Unit and the Street Crimes Unit. One (1) lieutenant, four (4) sergeants, twenty (20) investigators and one (1) non-sworn member are assigned to the Criminal Investigations Bureau.

Patrol Services Bureau

The Patrol Services Bureau provides police services to the growing community by focusing on five operational goals: (1) prevent crime and disorder; (2) respond

promptly to calls for service; (3) develop safer neighborhoods through community partnerships and participation; (4) enhance traffic safety; and (5) maintain the integrity, quality and effectiveness of policing services. There are 100 officers and 15 sergeants assigned to PSB. Most of the sworn personnel work out of the new Public Safety Administration Building located in south Peoria with two squads assigned to the Pinnacle Peak Public Safety Facility located on Lake Pleasant Road in northern Peoria.

Patrol service to the City is provided by eleven patrol squads made up of five to eleven officers, each supervised by a sergeant. PSB has three shifts which are managed by three watch commanders. In addition to sworn members, PSB has nine civilian Police Services Officers who assist the officers and Sergeants by providing prisoner transportation services, responding to some calls for service from the community, performing fingerprinting activities and a variety of other special projects.

Patrol Services Bureau members are the first responders to all calls for service from our citizens. In this role, officers are trained to provide a variety of services which include accident investigation, emergency response to crimes in progress and proactive patrols and crime prevention. PSB members are expected to work with all of our citizens to identify neighborhood problems and to develop and implement strategies to reduce crimes and to make our neighborhoods safe.



Traffic Services Section

The Traffic Services Section of the Peoria Police Department is comprised of one motorcycle sergeant, six daytime motorcycle officers, two nighttime motorcycle officers, one commercial motor vehicle inspector and one police services officer. The Traffic Services Section is responsible for various traffic functions including: the



investigation of traffic collisions (serious and fatal collisions), responding to traffic complaints, collision reduction enforcement, DUI investigation/enforcement, commercial vehicle inspections and traffic collision analysis.

During 2004, the Traffic Services Section spent 2,163 hours enforcing traffic laws on high collision roadways. Traffic officers spent an additional 492 hours enforcing traffic laws in school zones and 136 hours of enforcement in areas citizens believed to be of concern. Overall, enforcement by the Traffic Services Section resulted in 8,151 citations being issued.

There were 2,121 traffic accidents reported during 2004. Of these, 1,482 were non-injury accidents and 634 were injury accidents. Five people were killed in four fatal collisions during 2004.

The Police Department employs one full-time commercial motor vehicle inspector. There are two other fully certified inspectors who assist with inspections as time permits. During 2004, there were 314 commercial vehicles stopped. During the inspection of these vehicles, 3,801 violations were discovered, of which 2,119 were hazardous violations and 1,682 were non-hazardous. One hundred and sixty-three (163) trucks were found to be a hazard to the community and placed out-of-service.

During 2004, 83rd Avenue, Thunderbird Road and Olive Avenue were the three highest accident roadways. The

highest was 83rd Avenue with 135 collisions, followed by Thunderbird Road with 119 collisions and Olive Avenue rounded out the top three with 82 collisions. The three highest accident times were reported as 4:00 p.m. to 5:00 p.m., 5:00 p.m. to 6:00 p.m. and 12:00 p.m. to 1:00 p.m. The highest vehicle accident days were Thursday, followed by Wednesday, then Saturday.

Statistics for the Traffic Services Section are posted on our web site at www.peoriaaz.com.

Most of the Peoria Police Department's DUI arrests are made by officers of the Traffic Services Section. The current five daytime motorcycle officers and the commercial motor vehicle inspector often adjust their work hours to assist the two nighttime motorcycle officers. There were 724 people arrested for driving while impaired in the City of Peoria in 2004.

The Peoria Police Department offers a Traffic Hotline to the citizens of Peoria. Citizens can call (623) 773-7020 to relay messages about traffic concerns. The Traffic Hotline also handles requests from citizens who would like help installing child safety seats.

Police Service K-9 Unit

Our Police Service Dog Handler, Officer Lou Szilagyi and his canine partner, Caesar, had been working together since 1995. Caesar, at 10 years of age, was retired in February of 2004. Caesar was a dual purpose police canine, trained in locating and apprehending criminal suspects and the detection of drugs. Caesar, a German Shepard breed, weighed in at 85 pounds.



The Department is currently completing a testing process for a new Police Service Dog handler.

Special Assignments Unit



The Special Assignments Unit (SAU) was formed in 1998 and is a fully functional tactical emergency response team. The team has been increased to 20 officers, three sergeants and two tactical paramedics. The team is comprised of both an entry and containment

team, including a Police Counter Marksmen Team and the Police Service Dog team. Officers serving on the SAU are highly trained and proficient in the necessary skills required for the handling of critical situations to include high-risk warrant service, barricades, hostage rescue tactics and dangerous felon apprehensions. In 2004 SAU executed six high risk search warrants and responded to an armed barricade at one of the local high rise hotels. SAU continues to train 10 hours per month and two 40 hour sessions per year.



The Neighborhood Action Team

The Neighborhood Action Team (NAT) was established to specifically concentrate their efforts in the area of Community Oriented Policing (COP) on a daily basis.



NAT is designed to be the focal point within the department for COP. NAT has dual responsibilities; to respond to calls for service during peak hours of activity and to identify and cultivate COP projects during non-demand periods for service. Officers assigned to NAT are able to spend a large portion of their daily shifts

addressing specific community problems, attending community meetings and identifying areas where repeat calls for service that are non-priority in nature occur. By identifying these areas, NAT is able to problem solve the cause of the calls and help to alleviate the issue, thus freeing patrol officers to conduct other duties.

The NAT was formed in November 1997 to provide a proactive approach to problem solving in an effort to improve the quality of life for the citizens of Peoria. The team consists of three officers and one sergeant. Each officer is assigned a particular area in the City. The NAT officers are responsible for the COP projects and other issues within their assigned areas to improve the quality of life within the specific neighborhood communities.

Neighborhood Response Unit

The Neighborhood Response Unit (NRU) was formed in July 1994 originally as a daytime burglary reduction effort through the Operation Roadrunner grant. All officers assigned to the Neighborhood Response Unit are police mountain bike certified.

The Operation Roadrunner grant concluded in June 1996 and was deemed a great success. Since then, the Bike Patrol has been renamed the Neighborhood Response Unit/Bike Patrol. The Bike Patrol has taken on a new mission. The Neighborhood Response Unit, in addition to the duties of providing a positive public relations tool for community education, has become a tool for the Department in combating other crimes besides daytime burglaries.

The NRU is utilized as a supplement to the Patrol Services Bureau by providing an opportunity to put officers into high crime areas in a manner that is both stealthy and effective. The officers working NRU do so in addition to their regularly scheduled duties.

The Bike Neighborhood Response Unit provides for a somewhat covert operation in the problem areas of the City. The bike officers are able to move around the City being less detectable due to the nature of the bicycles. The bicycle officers have the ability to utilize the surroundings to make him or herself less noticeable if they desire. They are able to respond to situations, usually undetected, until they make themselves known. The Bike Patrol is also deployed to special events. The bike officers are able to move around crowded areas quicker and safer than officers in cars. Also, the

presence of the bike officers act as a deterrent to criminal activity. Additionally, the bike officers are a positive public relations tool during the special events. The public receives the bike officers in a very positive way. The Unit's scope of operation, as funding allows includes, but is not limited to: day and night time burglary prevention patrol, post-major incident deployment (shootings, gang activity and serious assaults) and patrolling known problem areas during the weekends (i.e., bars, apartment complexes, juvenile hangouts, desert party areas, and parks).

Despite the abbreviated schedule worked by the Bike Patrol, there have been many successes experienced by the Unit. Their swift, silent maneuverability has paid dividends in the arrests they have made during night time operations and their highly visible, approachable nature during day time operations has been a public relations plus for the department.

Criminal Investigations Bureau (CIB)

In July 2004, the Criminal Investigations Bureau went through a reorganization to establish a fourth unit to investigate domestic violence and family related crimes. Currently, CIB is comprised of four separate units; Crimes Against Persons Unit (CAP), Property Crimes Unit (PCU), Family Crimes Unit (FCU) and Street Crimes Unit (SCU). The Criminal Investigations Bureau is responsible for all follow-up investigations on criminal activity which occur within the City of Peoria. The Bureau is additionally tasked with covert drug operations, surveillance and intelligence gathering.

Type of Activity	2004	2003	2002	2001
Total Cases Assigned	1,727	1,437	1,754	1,588
Follow-up reports	5,834	7,283	9,954	7,444
Interrogations	255	374	245	265
Interviews	1,937	2,177	1,686	1,510
Search Warrants	87	26	53	45
Supplemental Reports	2,309	2,479	2,709	2,623
Reports Initiated	186	125	163	200

Crimes Against Persons Unit (CAP)

The Crimes Against Persons Unit consists of one Sergeant and four detectives and is primarily tasked with the follow-up investigation of homicides, robberies, assaults, arson, incidents of serious injury and death and missing persons. The complexity of serious felony crimes and high liability requires an extensive amount of investigation and scene processing. This unit is also responsible for the tracking and community notification of registered sex offenders living within the city.

Property Crimes Unit (PCU)

The Property Crimes Unit consists of one (1) Sergeant, five (5) detectives and one (1) Police Services Officer (PSO) and is primarily responsible for follow-up investigations of those crimes involving the loss of property. These types of crimes are usually thefts, burglaries, criminal damage, forgeries, fraud, identity theft, computer crimes and auto theft. The Property Crimes Unit is responsible for the Bait Car Program, asset forfeiture and pawn shop activities. The Detective assigned to the pawn shop detail performs quarterly



compliance inspections on shops as well as monitoring their activity. Also assigned to the Property Crimes Unit is a PSO who is the police department liaison with the Maricopa County Attorney's Office on all felony arrest cases from the Patrol Services Bureau and is also responsible for following up all runaway juvenile cases.

Family Crimes Unit (FCU)

The Family Crimes Unit was established in July 2004.



The Family Crimes Unit consists of one Sergeant and five detectives and is tasked with the follow-up investigation of all crimes involving domestic violence, crimes against children and sex crimes. These types of crimes are complex in nature and, because of their complexity, require an extensive amount of investigation and specially trained detectives. The Family Crimes Unit has also developed a pro-active approach to domestic violence with the creation of Domestic Violence Warrant Round-Ups and the Outstanding Domestic Violence Suspect Arrest Program. The Family Crimes Unit works closely with Childhelp USA and Child Protective Services (CPS) in the protection of Peoria's children. Currently the Family Crimes Unit consists of five (5) detectives and one (1) sergeant.

NOTE: FCU was officially formed in July 2004. Case statistics represent of July 2004 through December 2004.

Type of Crime	2004
Domestic Violence Specific Cases	49

Street Crimes Unit (SCU)

The Street Crimes Unit currently consists of one (1) Sergeant and five (5) detectives who are highly self-motivated and work in an undercover capacity. The unit's responsibilities are to investigate criminal activities to include clandestine laboratories, trafficking in stolen property, all narcotic offenses and prostitution cases within the City of Peoria. The Street Crimes Unit currently investigates all tips or information received from the "Peoria Police Department Hot Line" in reference to narcotics, stolen property and prostitution. The Street Crimes Unit assists other units within the Department to conduct surveillances and the apprehension of wanted fugitives. SCU cases include working the small street level drug dealers to high profile multi-jurisdiction cases. SCU Detectives have worked multiple cases in conjunction with other Valley police agencies and are also sworn agents working in conjunction with federal agencies to include Federal Bureau of Investigations (FBI), Drug Enforcement Agency (DEA) and the Bureau of Alcohol, Tobacco and Firearms (ATF).



Support Division

The Support Division is comprised of two Bureaus and one Section: Technical Services Bureau, Communications Bureau and Community Services Section. In addition, this Division is responsible for planning and budgeting for the entire Police Department.

Technical Services Bureau

Technical Services is responsible for Records, Property and Evidence, Crime Analysis and Technology. Communications is responsible for 9-1-1 and all dispatch operations. The Community Services Section manages the Department's Animal Control function, Victim's Assistance Program, Volunteer Program and all public education programs such as Block Watch and the Citizen's Police Academy.

Property and Evidence Section

The Property and Evidence Section employs two (2) Crime Scene Technicians and two (2) PSO's. The Crime Scene Technicians are responsible for crime scene investigation and processing. The Property Police Services Officers (PSO's) manage the property and evidence impounded by Peoria Police employees. The duties of the Property PSO's include the data entry, storage and maintenance of all impounded evidentiary property, found property and safekeeping property.



Property PSO's are also responsible for the destruction and disposal of all property and ensuring that all items submitted for testing, such as narcotics and blood, are transported to the Arizona Department of Public Safety Crime Lab for processing.

In 2004:

- Over 12,000 items of property and evidence were impounded.
- Approximately 6,000 items of property and evidence were destroyed or released.

The Crime Scene Technicians support Criminal Investigations Bureau personnel in processing major crime scenes for evidence used in the prosecution of offenders. In addition, they oversee the Department's AFIS (Automated Fingerprint Identification System) which is used by all personnel who arrest and book offenders.

Records Management Section



Ten (10) employees are assigned to the Records Management Section. They are responsible for the dissemination, data entry, filing, storage and destruction of all police reports, as well as the administration and clerical support associated with the City's False Alarm and Pawnshop Ordinances. In addition, the station officer who provides lobby coverage and call-back assistance during normal business hours is assigned to this area.

This Section is further responsible for providing statistical data to internal and external customers, to include the Uniform Crime Report (UCR). Records personnel also process booking files, citations and related paperwork officers require for court purposes.

In 2004:

- Approximately 18,000 incident reports were processed
- Over \$37,000 was collected in service fees.
- 2,500 + records validations were entered into the State database.
- 4,700 false alarms were processed resulting in assessments totaling approximately \$59,000.

Communications Bureau

The Communications Bureau operates 24-hours a day providing a continuous communication link between members of the general public and Police Department personnel. They also serve as the primary answering point for all fire and medical emergencies for the City of Peoria. The Communications Center houses state-of-the-art equipment, including a computer telephony integration of the tele phone system, computer integration of the radio system and full sit-to-stand ergonomic adjustable furniture. The Communication Bureau's staffing allocation consisted of one (1) Communications Manager, six (6) Communications Supervisors, one (1) Senior Communications Specialist and twenty-one (21) Communications Specialists.



During 2004, the Communications Bureau...

- answered over 238,000 calls for assistance;
- processed over 61,000 9-1-1 calls for fire, medical and police emergencies;
- dispatched 106,000 calls for Police services;
- and entered approximately 5,000 warrants into state and local databases.

Computer Operations

The Technical Services Bureau was responsible for the project coordination and deployment of several technological programs which had significant impact on several areas of the Department. Projects included the barcode scanning system for Property and Evidence; a major upgrade to the wireless mobile data computer (MDC) system which is used by patrol officers in the



field; and the False Alarm Tracking module used by the Alarm Coordinator to monitor alarm activity throughout the City. Although all of these projects were completed during 2004, there were a number of other technological projects being accomplished in conjunction with the 2004 roll-outs that are pending deployment. These projects include a Field Incident Reporting system for patrol officers; Coplink (an interagency data-sharing system); document imaging; conversion of the Department's state interface lines to TCP/IP; and transition from the existing wireless technology to a new, higher-speed connection. All of these projects are anticipated to be completed during the next twelve (12) months.

Community Services Section

One (1) civilian supervisor oversees this section, which includes two (2) employees assigned to Public Education, three (3) Police Services Officers assigned to Animal Control and numerous volunteers. The civilian supervisor, section employees and volunteers deliver the following programs:

Volunteer/Internship Program

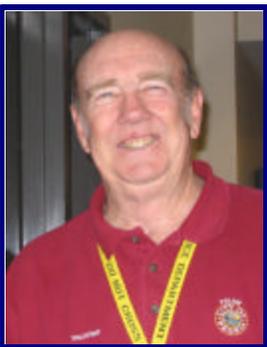
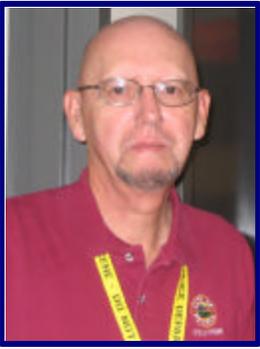
In 2004, thirty-six (36) different volunteers served, providing over 5,075 hours of service. When these hours are calculated at the entry level wages for the areas in which they served, that is a contribution and savings to Peoria taxpayers of approximately \$80,508. Volunteers filled a variety of roles, including assisting with Records, Victim's Assistance, Mediation, Patrol Service, Community Relations, Chaplain, Reserve Officer, SMART trailer deployment and Criminal Investigations. Interns assisted in the Accreditation process, with the Criminal Investigations, with Crime Analysis, with Property and Evidence, with Training and Recruitment and assisted the Crime Scene Technician.

The Department has cooperative agreements for internship placements with Arizona State University, Northern Arizona University, the Maricopa County Community College District and has also placed interns from out of state learning

institutions. Interns bring excellent skills and energy to the areas they are assigned and return to school with invaluable knowledge and real-world experience. In addition to their regular roles, the volunteers and interns helped with a number of special projects, including: promotional assessment centers, SAU training exercises, Getting Arizona Involved in Neighborhoods (GAIN), other safety events, Citizens' Academies, Armored Car inspections, active shooter training exercises and others.

Because of their assistance on these and other critical endeavors, a better quality product was delivered and sworn and civilian staff were able to focus on other priorities. In some cases, these things would not have been possible without volunteer assistance. Our dedicated volunteer staff allows us to stretch our limited

resources and provide additional services to Peoria Citizens.



Neighborhood Mediation Program

When Peoria Police Officers respond to neighborhood disputes and find there have been no violations of statute or city code, they no longer walk away frustrated and leave the caller with no options. The Department's Neighborhood Mediation Program was designed for situations just like this and since its inception in 1999, it has been improving the quality of life for Peoria Citizens. Willing participants meet with mediators trained by the Arizona Attorney General's Office of Conflict Resolution, who facilitate a process that results in better communication among disputants as well as a written agreement that the parties themselves create. In 2004, four mediation sessions were successfully completed, involving 12 Peoria citizens. These sessions dealt with every day issues such as barking dogs, noise disturbances and property disputes, as well as more serious concerns such as physical fights and harassment. When disputants agree to come to the table and discuss their concerns, the situation improves.

Victim's Assistance Unit

Staffed with seventeen (17) volunteers and a full-time coordinator, the Department's Victim Assistance Unit provides immeasurable support and assistance to victims of crime and other traumatic situations. The Unit's members are available for callout to assist with emotional support, information and referral, non-emergency transportation, child and vulnerable adult supervision, court accompaniment, assistance with obtaining orders of protection and submitting claims for victim compensation. This year an evaluation of this program determined that, rather than being in an on-call status, members would be better utilized by pairing with officers and serving those victims that officers encounter on a shift. The effectiveness of this change will be monitored and evaluated throughout 2005. In addition to on-scene assistance, the unit serves victims by training department members on victim rights laws, serving as a liaison between victims/families and the police department and making referrals by phone for various services.

Public Education Unit

The Public Education Unit is staffed by two civilian employees. Dedicated to educating citizens about how

to best protect themselves, their homes and their property from would be criminals, members of the Public Education Unit deliver a wide variety of programs to the citizens of Peoria. This includes coordination of the Block Watch and Crime Free Multi-Housing programs, which

deter crime in residential neighborhoods, apartments and pre-manufactured home communities. This Unit also hosts several public safety awareness events throughout the year, including the large scale Getting Arizona Involved in Neighborhoods (GAIN) event, making presentations and/or providing department tours to school groups and other community organizations and conducting two-12 week Citizens' Academies each year.

The Public Education Specialist constantly improves the Citizens' Academy program, infusing many new and exciting experiential activities for the 62 citizens who participated in this year's academies. Academy attendees witnessed a mock crime, then served as officers, witnesses and crime scene technicians in a series of sessions that led to the apprehension and arrest of the "criminal." Along the way, attendees took turns wearing the equipment and playing the role of police officers in various law enforcement related situations, gaining a new respect and understanding for the challenges faced by police officers and other members of the department. This year, participants experienced the thrills and challenges of operating a police vehicle on the same driving track officers train on, as well as going through scenarios on the Range 3000, the department's weapons simulator.

The Public Education Unit is a highly productive group that works varied hours to meet the needs of the ever-growing population of the City. They take pride in representing the department to our citizens.



Animal Control

Three (3) highly trained Police Services Officers perform a variety of activities designed to ensure the humane treatment of animals while protecting the safety and welfare of Peoria citizens. Each Animal Control Officer is certified in levels one and two of the National Animal Control Association's Training Program. They routinely capture and impound loose animals, investigate allegations of cruelty to animals or cases where animals bite humans, transport injured animals for treatment and enforce city ordinances pertaining to animals, as well as provide a variety of other animal related services. Responding in specially equipped trucks, the Animal Control Officers are available seven days a week during both day and evening hours.



CRIME ANALYSIS:

Part I Crimes	2004	2003	2002	2001	2000
HOMICIDE	10	2	0	3	5
RAPE	50	50	34	22	27
ROBBERY	69	59	64	72	42
AGGRAVATED ASSAULT	179	257	184	242	189
BURGLARY	1,037	1,026	955	1,103	1,179
LARCENY	3,576	3,563	3,439	3,017	2,780
VEHICLE THEFT	1,065	1,147	1,201	872	725
ARSON	19	13	15	16	25
TOTAL FOR YEAR	6,005	6,117	5,892	5,347	4,972
% OF CHANGE	-2%	4%	10%	8%	31%
*POPULATION	132,000	129,632	122,655	114,000	105,000
CRIMES PER 100,000	4,548	4,719	4,804	4,690	4,735

In 2004 the Peoria Police Department handled over 106,000 calls for service. A call for service refers to any request for police service. Calls for service may be generated by private citizens (9-1-1 or non-emergency telephone calls) or by police officers.

The crime analysis function is assigned to the Technical Services Bureau. The Crime Analyst works with patrol personnel and detectives assigned to Criminal Investigations to comprise statistical information that will allow them to better address crime trends in our city. The Crime Analyst publishes numerous bulletins, such as weekly Burglary Maps, Stolen/Recovered Vehicles and Officer Alerts, which pinpoint crime trends and provide investigative leads. Since crime and criminal activity knows no boundaries, networking is done with other law enforcement agencies to develop suspect information and to identify potential crime patterns. The Crime Analyst relays that information to officers who patrol the streets and to detectives to allow them to "work smarter" to prevent and address criminal activity.

In September of 2004 the Crime Analyst and City GIS Department rolled out Crime Viewer, a custom designed mapping program that allows Command Staff and officers to monitor Part I Crimes in each beat. The Analyst enters crimes, suspects and investigative leads into a tactical program each morning; then using ArcView9, the Analyst maps the data and transfers it into Crime Viewer, which can be accessed at any computer terminal within the Police Department.

IT Analyst

The IT Analyst assigned to Technical Services is the Department's liaison to the City's Information Technology Department. In addition, the IT Analyst is responsible for the maintenance and operation of the Department's Mobile Data Computers (MDC) which are in every patrol car. The MDC's allow officers to receive necessary information on wants and warrants and is also used to dispatch lower priority calls for service. Other functions are car-to-car messaging, call detail and unit tracking.

Other IT Analyst duties include general assistance and troubleshooting of the department's 150+ personal computers, research of applications and new technology and setup of specialty applications. The IT Analyst is also responsible for assisting with budget requirements and the coordination of new technology projects such as automated online briefings, COPLINK data sharing, mapping, wireless report writing, wireless connectivity, document imaging, electronic ticketing and automated pre-booking.

Special Services Division

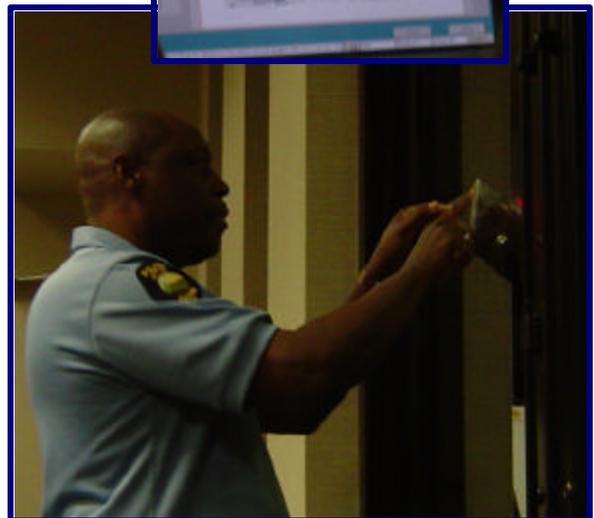
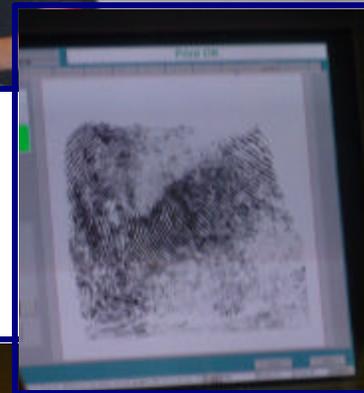
The Special Services Division was created towards the end of 2004 due to the growth in the Peoria Police Department. This Division is commanded by a person in the rank of Commander.

The Special Services Division is responsible for the Staff Services Bureau and the Criminal Investigations Bureau.

The Staff Services Bureau consists of Training, Recruiting, the Mentor Program and CALEA Accreditation. This Bureau and units have already been mentioned in this report under the Division that they were in for the majority of the 2004 year.



The Criminal Investigations Bureau consists of the Crimes Against Persons Unit, the Property Crimes Unit, the Family Crimes Unit and the Street Crimes Unit. This Bureau and units were also already mentioned in this report under the Division that they were in for the majority of the 2004 year.



Professional Standards Unit

The Professional Standards Unit was established as a full time unit in July 2001. The Unit is supervised by the Chief of Police, staffed by a lieutenant and clerical support is provided by the Department's Executive Assistant. All records and files involved with the functions of the Professional Standards Unit are housed within a separate and secure file room dedicated to the confidential administrative files of the City of Peoria Police Department and of the Professional Standards Unit.



Activities

The following details the number of administrative investigations and activities conducted during the 2004 calendar year. The specifics of each matter are not detailed within this report.

Administrative Investigations

During the 2004 calendar year, there were a total of nine (9) administrative investigations authorized by the Office of the Chief of Police. The allegations involved four (4) for conduct unbecoming, one (1) for incomplete and improper investigation, one (1) for failure to act, one (1) for excessive force, one (1) for policy violation(s) and one (1) for incompetent discharge of duties. None of the investigations involved the filing of criminal charges.

These investigations involved a total of twelve (12) different employees. One (1) investigation involved multiple employees as accused or suspect employees within the investigation.

Preliminary Inquiries

There were a total of nineteen (19) preliminary inquiries authorized by the management staff of the City of Peoria Police Department. These inquiries were authorized by the immediate supervisor and next level of supervision of the involved employees. These inquiries involved alleged violations of policies that, if sustained, may have resulted in corrective action/discipline less than three days of suspension from duty without pay. The investigations involved a total of sixteen (16) employees, of which three (3) employees were the subject of multiple investigations during the calendar year. There were two (2) investigations that involved multiple employees as accused or suspect employees within the investigation. The disciplinary/corrective action administered as a result of the 2004 preliminary inquiries resulted in the following:

Suspension from Duty	2 employees
Letter of Reprimand	5 employees
Supervisory Counseling	2 employees
No Disciplinary Action	7 employees
Pending	3 employees

Grievances

During the 2004 calendar year, there were no (0) grievances filed by Department employees. There were no (0) Peoria Police Officers' Association (PPOA) or American Federation of State, County and Municipal Employee (AFSCME) Unit Grievances filed.

Appraisal Appeals

During the 2004 calendar year, there was one (1) appraisal appeal filed. The appeal was denied by the Chief of Police. The overall annual performance appraisal rating remained as a Two "2" (Needs Improvement).

Personnel Performance System

During the 2004 calendar year, there were three (3) Personnel Performance System activations. One (1) is closed and two (2) remain open.

Disciplinary Advisory Board

During the 2004 calendar year, there were two (2) Disciplinary Advisory Boards convened.

One (1) Board recommended a Letter of Reprimand as the disciplinary/corrective action. One (1) Board recommended 40 hours loss of pay and 1 year suspension from extra-duty and special event work as the disciplinary/corrective action.

Vehicle Operations and Safety Committee

During the 2004 calendar year, there were forty-two (42) vehicle related incidents reviewed by the Vehicle Operations and Safety Committee during the twelve (12) convened meetings. The committee reviewed thirty-five (35) police vehicle collision incidents. The committee determined that two (2) of the incidents were within policy, nine (9) of the incidents were not preventable and twenty two (22) incidents were preventable. The other two (2) are pending review. The committee reviewed seven (7) police vehicle pursuits. The committee determined that six (6) pursuits were within policy and one (1) was out of policy.



Statistical Data

2004 CALLS FOR SERVICE

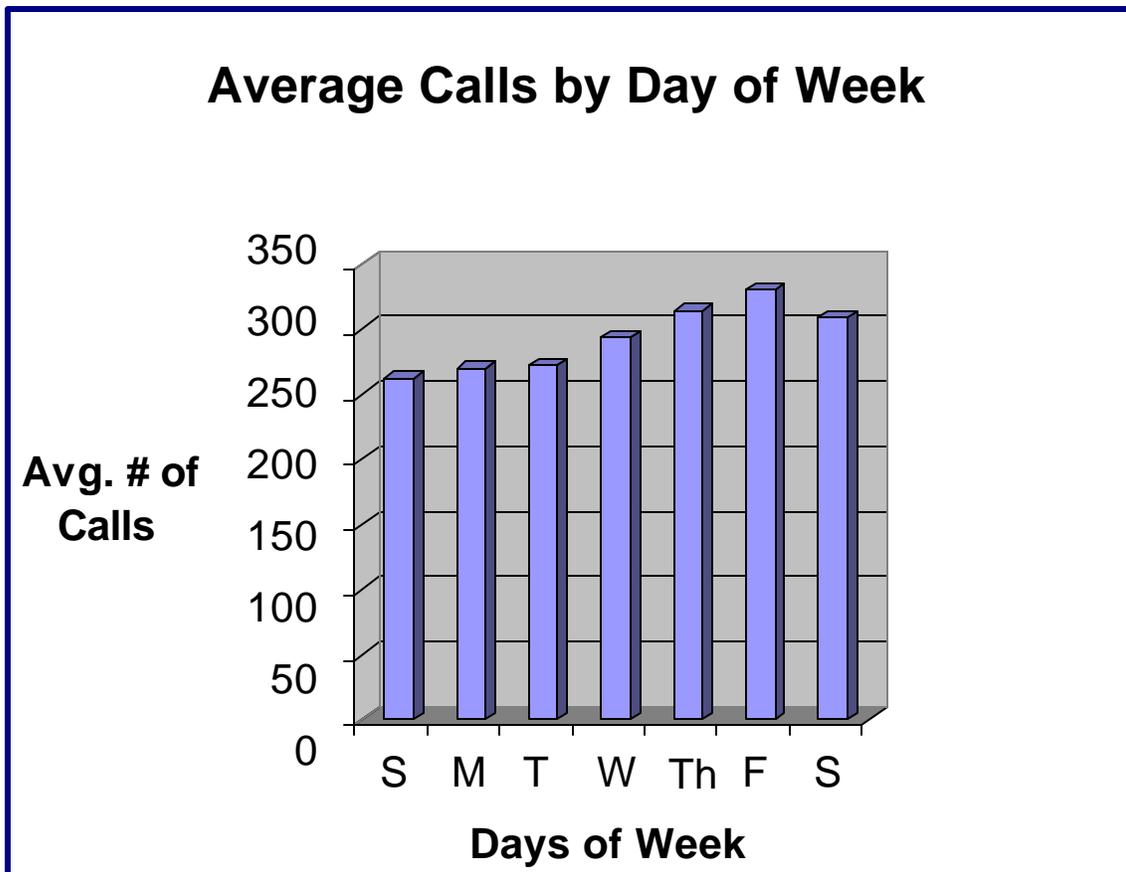
During the twelve month period, January 2004 to December 2004, the uniformed patrol officers assigned specifically to the field responded to 106,576 calls for service. Friday had the highest total calls for service for the review period at 17,152 calls or 16.1%. Thursday followed with 16,317 calls or 15.3 % and Saturday rounded out the top three with 16,042 calls or 15.0%.

The average number of calls for service per day was 292 calls. This average was surpassed by four days of the week, those being Wednesday, Thursday, Friday and Saturday.

The following table shows the total number of calls for service for the year, by the day of the week, by priority and actual total:

	P1	P2	P3	P4	P5	P6	Total	%	Ranking
SUN	65	995	6,941	4,191	696	736	13,624	12.8	7
MON	67	941	6,390	4,475	1,198	973	14,044	13.2	6
TUE	46	923	6,589	4,531	1,151	907	14,147	13.3	5
WED	48	953	7,470	4,687	1,182	910	15,250	14.3	4
THU	70	967	8,160	4,914	1,114	1,092	16,317	15.3	2
FRI	72	1,007	8,942	5,079	1,076	976	17,152	16.1	1
SAT	79	1,052	8,608	4,778	813	712	16,042	15.0	3
Total Yr	447	6,838	53,100	32,655	7,230	6,306	106,576	100	NA

The following chart shows the average number of calls by the day of week, Sunday through Saturday:



CALLS FOR SERVICE BY HOUR

The following table shows the actual amount of calls for service per hour in a 24-hour period for the entire year:

CALLS FOR SERVICE BY HOUR

Time	Sun	Mon	Tue	Wed	Thu	Fri	Sat	Hour Total	% of Calls	2004 Rank
0000-0059	1,039	493	384	400	660	580	962	4,518	4.23 %	17
0100-0159	813	336	319	299	592	516	747	3,622	3.39 %	19
0200-0259	558	252	270	296	452	397	564	3,062	2.87 %	20
0300-0359	358	250	195	248	318	259	376	2,004	1.88 %	22
0400-0459	240	208	212	192	221	212	254	1,539	1.44 %	24
0500-0559	178	217	257	224	248	277	248	1,649	1.54 %	23
0600-0659	200	354	322	335	364	318	271	2,164	2.03 %	21
0700-0759	373	621	641	625	612	558	447	3,877	3.63 %	18
0800-0859	519	730	791	804	829	747	601	5,021	4.71 %	16
0900-0959	576	726	764	800	822	792	723	5,203	4.88 %	11
1000-1059	566	815	773	796	855	769	703	5,277	4.95 %	6
1100-1159	551	783	718	826	806	803	708	5,195	4.87 %	12
1200-1259	624	732	759	820	810	783	699	5,227	4.90 %	10
1300-1359	653	702	833	722	860	781	677	5,228	4.90 %	9
1400-1459	557	745	792	849	852	782	655	5,232	4.90 %	8
1500-1559	621	823	815	911	884	874	662	5,590	5.24 %	3
1600-1659	635	876	809	915	917	924	648	5,724	5.37 %	2
1700-1759	629	783	785	851	802	818	676	5,344	5.01 %	4
1800-1859	662	672	689	759	721	878	673	5,054	4.74 %	14
1900-1959	654	641	702	723	731	863	736	5,050	4.73 %	15
2000-2059	738	610	624	773	762	908	837	5,252	4.92 %	7
2100-2159	664	601	563	677	696	1,020	886	5,107	4.79 %	13
2200-2259	660	586	620	690	807	1,216	1,147	5,726	5.37 %	1
2300-2359	556	487	510	715	696	1,171	1,142	5,277	4.95 %	5
TOTAL	13,624	14,044	14,147	15,250	16,317	17,152	16,042	106,576	100 %	NA

The busiest time frame of the year was 2200 – 2259 hours with 5,726 total calls for the year. The second busiest time frame was 1600-1659 hours with 5,724 calls for service. The third and fourth busiest time frames were from 1500-1559 hours with 5,590 calls and 1700-1759 hours with 5,344 calls for service for the year. Rounding out the top five hours of the day was 2300-2359 with 5,277 calls for service. In comparing these numbers and time frames, this information shows that the busiest hours of the day are

actually from 1500-1759 hours with three of the top five hours falling into this three hour time frame. The next busiest time frame of the day was 2200 to 2359 with the number one and five time slots falling into this two hour time frame. The day shift hours are fairly steady and consistent from 0800 -1459 hours and day shift calls for service numbers are not far behind the higher hourly periods as shown by the above table. After midnight the calls for service drop off dramatically with the lowest number of calls for

service being between 0300-0659 hours. By time, the busiest twelve hour time frame was between 1200 to 2359 hours (63,811 total calls for service for the year or 59.9 %). This included the top five hour time frames (the fifth and sixth place tied) as shown in the following table:

TOP SIX HOURS FOR CALLS FOR SERVICE		
TIME FRAME	ANNUAL CALL AMOUNT	RANKING
2200-2259	5,726	1
1600-1659	5,724	2
1500-1559	5,590	3
1700-1759	5,344	4
2300-2359	5,277	5
1000-1059	5,277	6

CALLS FOR SERVICE BY DISTRICT

The following table illustrates the calls for service by district:

TOTAL CALLS FOR SERVICE BY DISTRICT			
DISTRICT	# OF CALLS	% OF CALLS	RANKING
10	9,209	9.71	6
20	17,834	18.81	2
30	21,526	22.7	1
40	10,115	10.7	4
50	15,415	16.3	3
60	6,819	7.2	7
70	9,708	10.2	5
80	3,975	4.2	8
90	183	0.2	9

District 30 received 22.7 % of the total calls for service (21,526) and is ranked #1. District 20 received 18.81 % of the total calls for service (17,834) and is ranked #2.

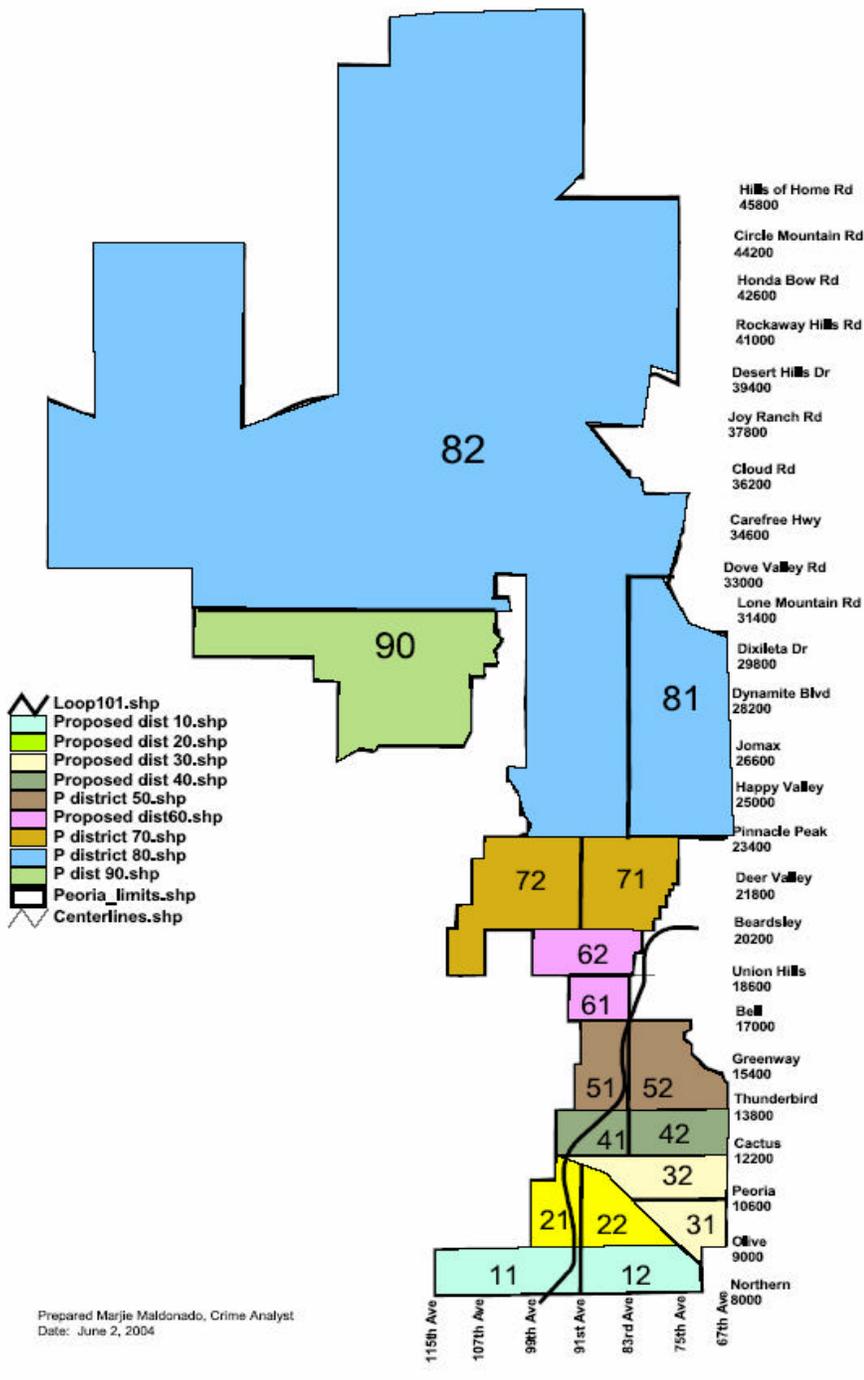
District 20 is home to the Main Police Department and includes calls for service from the lobby, as well as calls for service by phone which increases the amount of calls received in this district. District 50 received 16.3 % of the total calls for service (15,415) and accounts for all calls in the Power Center Area (business district along 83rd Avenue south of Bell Road).

2004 RESPONSE TIMES

The next table lists the average response time for calls for service in the City of Peoria from 0001 hours, January 01, 2004, to 2400 hours, December 31, 2004, along with the department goals for the response time. It also includes the dispatcher goals for sending the call to the officers from the time of initial receipt of the call to the time it is actually dispatched.

Average Response Times for 2004			
Priority	Time in hour, minutes, seconds	Response Goals	Dispatching Goal (PPD Policy 8.01)
1	0:05:26	5 minutes	2 minutes
2	0:07:12	15 minutes	2 minutes
3	0:16:02	45 minutes	30 minutes
4	0:58:16	NA	4 hours
5	1:19:57	NA	12 hours
6	2:25:33	NA </td <td>24 hours</td>	24 hours

PEORIA POLICE DEPARTMENT DISTRICTS/BEATS



Prepared Marjie Maldonado, Crime Analyst
Date: June 2, 2004



Employee Awards and Recognition

Promotions:

Sergeant:

David Foulke
Danna Freeman
Ken Gentry

Lieutenant:

Patrick McDonnell
Bob Sanders

Commander:

Rocky Smith

Police Services Officer:

Julie Miller
Alma Rodriguez

Communications Supervisor:

Tanya Watson
Karin Williams

Unit Citations:

Officer David Adams (5)
Officer Flin Alek (2)
Det. Luis Aponte (3)
Comm. Supv. Rick Auck
Officer Brendan Austin (8)
Officer Norman Bacon (4)
Officer Ed Bakke
Officer Ryan Bakke (2)
Officer Jeffrey Balson (2)
Officer Lon Bartel (4)
Officer Craig Bauer
Comm. Supv. Viola Bent
Det Charles Bezio (5)
Comm. Spec. Lori Binns
Det Chris Boughy (5)
Sgt. Richard Braughton (5)
Officer Aaron Brewer
Det Michael Carlow
Officer Jeffrey Carpenter
Officer Luis Carrillo (3)
Officer Jeff Carrion (2)
Officer Keith Christie
Officer Chris Cole
Officer Jim Cousins (4)
Det. Mike Connolly
Comm. Spec. Linda Crandall (2)
Det. Steven Cusumano (3)
Comm. Spec. Shannon Daugherty (3)
Officer James Davis (2)
Officer James Dixon

Unit Citations:

Comm. Spec. Michelle Dobrosky (2)
Comm. Spec. Stephanie Dotson (2)
Officer Christopher Dugan
Sgt. Dee Dyson
Officer David Ebert
Officer David Fernandez
Sgt. David Foulke
Sgt. Danna Freeman
Lt. Jay Ellison
Sgt. Ken Gentry (2)
Sgt. Bruce Grady
Officer Daniel Griffiths (2)
Officer Luis Grijalva (4)
Det. Kerry Henze (3)
Det. Dave Hickman (2)
Officer Jeff Hite (4)
Det. Jim Hopson (2)
Officer Shari Howard
Officer Jessica Jaramillo
Officer Jason Judd (2)
Officer Pat Karaloff
Officer David Kerr (3)
Officer Mark Kerr (2)
Comm. Spec. Ed Keyser
Officer Pat Kief (2)
Officer Chip Kirk (2)
Officer Bradford Knights (6)
Det. John Krause (3)
Officer Charles Kunde (4)
Det. Bill Laing (4)
Officer Steven Larsen (2)
Comm. Supv. LeAnn Lay
Officer Matt LeBaron
Officer Cameron Lebbon (3)
Lt. Scott Lekan (3)
Det. Juan Lopez (4)
Comm. Supv. Bob Mason
Officer Jeremy Meeks
Det. Kevin Moran (4)
Officer Bonnie Morse (2)
Officer Neil Morse (2)
Officer Wayne Newman
Officer Daniel Ortiz (2)
Sgt. Paul Panaccione
Comm. Spec. Tracy Pavey
Sgt. Bob Pottenger (2)
Officer Sean Privett (3)
Comm. Spec. Sherril Rasmussen
Deputy Chief Larry Ratcliff

Unit Citations:

Crime Scene Tech Lou Roane
Sgt. Duren Robertson (4)
Officer Charles Rodriguez
Officer Sean Romero (3)
Officer Alison Rose (2)
Lt. Bob Sanders (3)
Sgt. Russ Scarborough (4)
Officer Hayato Scheideman (5)
Sgt. Rich Scrivens (2)
Officer Brad Shaw
Det. Lisa Shearer (2)
Det. Pat Shearer (5)
Officer Tom Shockley (3)
Officer Matthew Simon (3)
Officer Mark Skroch
Commander Rocky Smith
Sgt. Tim Smith (3)
Officer Bill Sparpana
Officer Jeffrey Sprong (2)
Sgt. Eric Stall
Sgt. Doug Steele
Officer Steve Steinke
Det. Tom Stewart (2)
Officer Lou Szilagyi (7)
Officer Jason Tarrant (5)
Officer Scott Taylor (2)
Officer Scott Thrasher
Officer Matt Trujillo
Comm. Spec. Amy Utter
Comm. Spec. Denise VanBarriger
Officer Kevin Vanderwood
Officer David Vaught (6)
Officer Renae Wagner (2)
Det. Bruce Walls
Comm. Supv. Tanya Watson
Officer Don Watts (2)
Officer Chris Webb (2)
Officer William Weigt
Officer Ronald Wesley
Officer Christine White (2)
Comm. Supv. Karin Williams
Officer James Willis (6)
Officer Wayne Wilson
Officer Tony Wolfe
Officer Bobby Wong (5)
Comm. Spec. Darla Wright
Officer Allen Young (6)

Employee of the Quarter Winners:

1st Qtr.	Officer of the Quarter Non-Uniformed Support Staff	Detective Dave Hickman Senior Office Assistant Theresa Skeivik
2nd Qtr.	Officer of the Quarter Specialty Officer Sworn Supervisor/Manager Civilian Supervisor/Manager Communications Specialist Uniformed Support Staff Non-Uniformed Support Staff	Officer Matt LeBaron Detective Charles Bezio Sergeant Bob Pottenger Communications Supervisor Bob Mason Communications Specialist Michelle Dobrosky Police Services Officer Donna Cullum Crime Analyst Marjie Maldonado
3rd Qtr.	Officer of the Quarter Specialty Officer Sworn Supervisor/Manager Civilian Supervisor/Manager Communications Specialist Uniformed Support Staff Non-Uniformed Support Staff	Officer Don Watts Detective Bonnie Facciotti Sergeant Russ Scarborough Records Supervisor Rosie Hernandez Communications Specialist Stephanie Dotson Police Services Officer Liz Bechen Public Education Specialist Ann Bowers
4th Qtr	Officer of the Quarter Specialty Officer Sworn Supervisor/Manager Civilian Supervisor/Manager Communications Specialist Uniformed Support Staff Non-Uniformed Support Staff	Officer Aaron Brewer Officer Jason Judd Lieutenant Scott Lekan Communications Supervisor LeAnn Lay Communications Specialist Darla Wright Police Services Officer Dean Rawson Senior Office Assistant Theresa Skeivik

Life Saving Award:

Officer Jason Judd
Officer Mark Kerr
Officer Matt LeBaron
Officer Jason Tarrant
Officer William Weigt
Officer James Willis

*Community Member
Life Saving Award:*

Volunteer Cadet/E.M.T Glendale
Fire Ninos Jajou
Phoenix Officer Joseph Mills

*Community Service
Award:*

Peoria Resident Kathleen Cook

*Customer Service
Award:*

Communications Specialist
Michelle Dobrosky

*Service Excellence
Awards:*

Sgt. Michael Ashley
Det. Chris Boughey
Det. Mike Connolly
Officer Chris Dugan
Det. Jim Hopson
Det. Kevin Moran
Sgt. Duren Robertson
Officer Sean Romero
Det. Pat Shearer
Officer Matthew Simon
Commander Rocky Smith
Officer Christine White

*Certificate of
Commendation:*

Officer Dave Adams
Phoenix Officer Margaret Anderson
Det. Luis Aponte (2)
Analyst Kim Applen (2)
Sgt. Michael Ashley
Officer Brendan Austin
Det. Charles Bezio (2)
Det. Chris Boughey
Sgt. Richard Braughton
Sgt. Clark Collier
Special Agent Supervisor Richard
Corine
Det. Steven Cusumano (2)
Jay Davies (2)
Sgt. Dee Dyson
Sgt. Dave Foulke
Phoenix Officer Cory Geff
Sgt. Bruce Grady (2)
Phoenix Sgt. Greentry
Phoenix Officer Eric Gustafson
Management Analyst Lisa Hansen

*Certificate of
Commendation:*

Volunteer John Hayes
Officer Paul Hermans
Officer Jeff Hite
Det. Jim Hopson (3)
Officer David Kerr
Det. Bill Laing
Comm. Supv. LeAnn Lay
Det. Juan Lopez
Crime Analyst Marjie Maldonado
Sgt. Scott McAuley
Officer Wayne Newman
Officer Daniel Ortiz-Robles
Sgt. Paul Panaccione
Sgt. Rusty Pethoud
Sgt. Bob Pottenger (2)
Officer Sean Privett
Sgt. Duren Robertson
Officer Sean Romero
Sgt. Russ Scarborough
Officer Hayato Scheideman (2)
Lt. Michael Self (3)
Det. Lisa Shearer
Det. Pat Shearer (2)
Executive Assistant Linda
Singhurse
Officer Mark Skroch
Legal Secretary Sarah Slankard
Police Services Officer Gina
Sparpana
Sgt. Eric Stall
Sgt. Doug Steele
Officer Steven Steinke
Administrative Assistant Lorraine
Steinmetz
Background Investigator Sandy
Stevenson
Det. Tom Stewart
Officer Scott Taylor
Sgt. Judd Tomaiko
Officer Renae Wagner
Officer Ron Wesley (2)
Officer Bobby Wong
Officer Allen Young

*Physical Fitness
Achievement Awards:*

Age 20-29:
Keith Danielson
Officer Alison Rose

Age 30-39:
Sgt. Clark Collier
Det. Lisa Shearer

Age 40/49:
Deputy Chief Karen Ashley
Lt. Doug Hildebrandt
Officer Deb Kemp

Age 50/59:
Lt. Michael Self

*Elk's Club Law &
Order Award:*

Officer Chris Dugan

*2004 Volunteer of
the Year:*

Jerry Sheets

*2004 Explorer of the
Year:*

Terri Smith

*2004 Officer of the
Year:*

Officer Aaron Brewer

*2004 Specialty
Officer of the Year:*

Detective Charles Bezio

*2004 Sworn
Supervisor/Manager
of the Year:*

Sergeant Russ Scarborough

*2004 Civilian
Supervisor/Manager
of the Year:*

Communications Supervisor
Bob Mason

*2004 Communications
Specialist of the
Year:*

Communications Specialist
Michelle Dobrosky

*2004 Uniformed
Support Staff of the
Year:*

Police Services Officer
Dean Rawson

*2004 Non-Uniformed
Support Staff of the
Year:*

Senior Office Assistant
Theresa Skeivik

*2004 9-1-1
Dispatcher of the
Year for the State
of Arizona:*

Communications Specialist
Michelle Dobrosky

2004 Retirements



Sergeant Eric Stall
Aug. 5, 1985-Sep. 1, 2004



Officer Charles Foy
Sep. 24, 1983-Dec. 31, 2004



Comm. Spec. Ed Keyser
Feb. 26, 1996 to Dec. 3, 2004

In Memoriam Victor Pergola

The Peoria Police Department recently lost one of its cherished volunteers, Victor Pergola, who passed away after suffering a stroke that had him hospitalized for a couple weeks.

Since 2001, he donated over 1400 hours of vital service to Peoria. A regular fixture in the Department 3 days a week, Victor diligently performed tasks that were critical to the department's operations and image. Victor kept the fleet of patrol cars washed and fueled. Officers often commented that it made a tremendous impact on them to be able to start a shift in a clean car, and gave them an increased sense of pride as they hit the streets, which gave Victor a sense of purpose, knowing his work had such an effect.



Victor also provided direct service to Peoria residents who submitted vacation watches to the department. Rather than take an officer out of service to perform these checks on homes where owners are out of town, Victor drove by for a cursory check. Most times,

everything was as it should be, but if he saw suspicious activity, he would call for a marked unit to check further. This was a tremendous service to our citizens, and just as helpful to our officers, who could remain available for priority calls. Victor was chosen the Volunteer of the Year for 2002 for his contributions to the Department's mission.

Department members are deeply saddened with Victor's death, and extend their condolences and best wishes to Victor's family.

