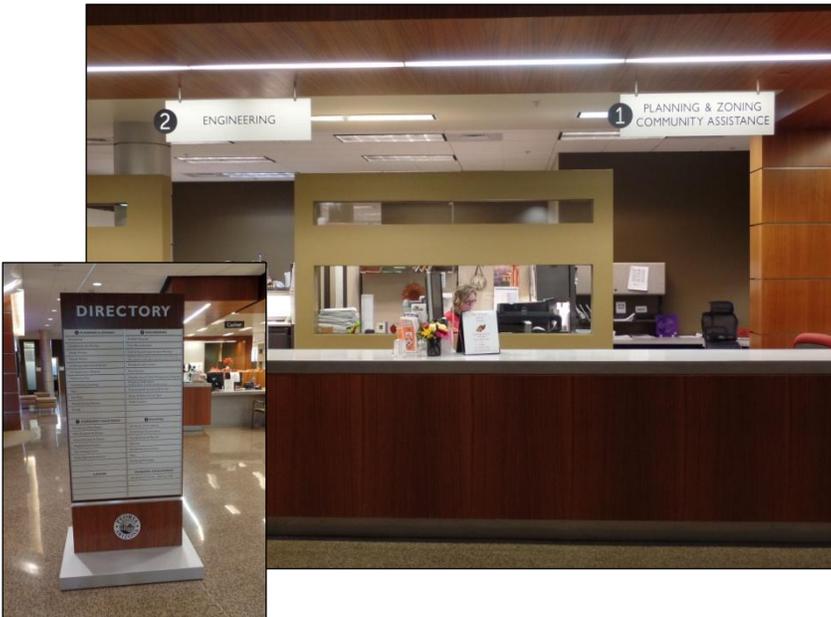


DEVELOPMENT & ENGINEERING



Development Services Counter in DCSB Gets a Makeover

Visitors to the DCSB will notice a number of changes to the development services counter that are intended to make this area more customer friendly to the development community.

The three different counter functions—planning, engineering, and building—are clearly identified with large overhead signs. Each of the counters has been assigned a number—1 for planning, 2 for engineering, and 3 for building.

The overhead signs correspond with a large freestanding directory of services in the lobby area. The directory lists the major services provided at each counter so that customers can quickly determine where they need to go. This cuts down on the time staff has to spend redirecting customers to the appropriate counter.

In addition to the signage, the Facilities Division modified the walls directly behind the counter area. Before the modifications, customers could not see staff behind the walls and vice versa. Crews removed a large horizontal section of drywall and replaced it with glass so that staff and customers can see one another. This has created a more open and inviting setting.

Other improvements to the first floor of the DCSB include vinyl Welcome and Thank You signs over the doors to the development services area, as well as a new building directory near the main entrance.

Capital Improvement Program

Active Design Projects: 9

Active Design Costs: \$3,960,196

Active Construction Projects: 9

Active Construction Costs: \$11,091,792

Site Development

Civil Reviews Completed

Oct 2015	Oct 2016
113	200

Average Turnaround Time

Oct 2015	Oct 2016
13.51	16.93

Active Design Projects

Oct 2015	Oct 2016
157	90

Active Construction Projects

Oct 2015	Oct 2016
163	75

Building Development

New Commercial Permits

Oct 2015	Oct 2016
0	3

Tenant Improvements Permits

Oct 2015	Oct 2016
5	4

Total Commercial Permits

Oct 2015	Oct 2016
62	31

New Single Family Permits

Oct 2015	Oct 2016
130	118

Total Residential Permits

Oct 2015	Oct 2016
380	409

Commercial Plan Reviews

Oct 2015	Oct 2016
56	40

Residential Plan Reviews

Oct 2015	Oct 2016
362	402

Rollover Inspections

Oct 2015	Oct 2016
889	98