



Title: Victim Advocate

FLSA Status: (Non-Exempt)

BRIEF DESCRIPTION:

The Victim Advocate is responsible for assisting victims in dealing with the immediate and long-term impact of victimization. This position will be subject to call-out to assist in providing immediate crisis intervention to victims and witnesses of crime. This position reports to and is directly supervised by the Victim Assistance Coordinator. This is a grant-funded position/assignment with renewal based on available funds and the needs of the City of Peoria.

ESSENTIAL FUNCTIONS:

Note: This information is intended to be descriptive of the key responsibilities of the position. The list of essential functions below does not identify all duties performed by any single incumbent in this position. Additionally, please be aware of the legend below when referring to the physical demands of each essential function.

(S) Sedentary	(L) Light	(M) Medium	(H) Heavy	(V) Very Heavy
Exerting up to 10 lbs. occasionally or negligible weights frequently; sitting most of the time.	Exerting up to 20 lbs. occasionally; 10 lbs. frequently; or negligible amounts constantly; OR requires walking or standing to a significant degree.	Exerting 20-50 lbs. occasionally; 10-25 lbs. frequently; or up to 10 lbs. constantly.	Exerting 50-100 lbs. occasionally; 10-25 lbs. frequently; or up to 10-20 lbs. constantly.	Exerting over 100 lbs. occasionally; 50-100 lbs. frequently; or up to 20-50 lbs. constantly.

#	Code	Essential Functions
1	S	Provides crisis intervention and support to crime victims and witness(es)
2	S	Provides personal advocacy, support, follow-up, transportation, and referral assistance for crime victims and witness(es). Helps dispense emergency financial assistance to victims and families.
3	S	Prepares victims for involvement with the criminal justice system; explains victims' rights, transports and accompanies victims to court proceedings, assists victims in completing petitions for court orders.
4	S	Generates and mails victim notification letters and provides necessary information to victims.
5	S	Writes and reviews reports on progress of cases; maintains case files and records.
6	S	Leads Victim Advocate Volunteers when responding to police call outs.
7	S	Acts as a victim services liaison between victims and Prosecutor's Offices; attends court to provide case information to judges on behalf of victim.
8	S	Notifies Prosecutors when a victim invokes their rights, and coordinates with detention officers on release of prisoners.
9	S	Attends initial appearances and arraignments at court.
10	S	Coordinates with community agencies in providing services to victims.
11	S	Develops brochures and educational materials to assist victim recovery.
12	S	Performs other related victim duties as assigned.



JOB REQUIREMENTS:

-Description of Minimum Job Requirements	
Experience	6 months – 1 years’ experience. Moderate previous experience required in the same or similar previous positions. The job requires a good working knowledge of common and uncommon techniques, methods, practices, procedures, use of forms, routines, etc., of a moderate to complex nature.
Education	Bachelor’s degree in related field. (i.e. Counseling, Psychology, Social Work and Criminal Justice or similar).
Technical Skill	Skilled technical skills. Work requires predominately routine and some non-routine technical skills. Requiring practical knowledge of a technical field with use of judgment and decision-making abilities appropriate to the work environment to the organization.
Physical Demands	Work requires moderate physical exertion. Forces exerted are equivalent to lifting between 10 and 25 pounds. Job requirements for manual dexterity or physical manipulation are also moderate. The need for physical stamina and endurance is of some significance. The degree of physical strain produced on the job is moderately taxing, and is fatiguing. Work could involve a considerable amount of walking, standing, a confining or tiring work position, or constant periods of sitting in one position where the freedom does not exist to walk about.
Contacts	Contacts are an integral part of the job as work involves internal and external contacts for the purpose of problem-solving with respect to matters of considerable importance to the organization requiring tact, diplomacy and persuasiveness and/or where no guidelines exist. Improper handling could affect relationships between departments or functions. Contacts are frequently at the same or higher levels. Interactions may affect City business. Work involves regular contact with people who are upset, uncooperative or have difficulty communicating their requirements and/or a regular requirement to communicate information that people do not want to hear or may find upsetting.
Responsibility	May train volunteers/or co-worker in own job functions. Act as lead when you support volunteers.
Accountability	There is a high level of accountability and liability for this position. Decisions and actions can have a positive/negative impact for both the victims and City.
Environment	Work involves dealing with hostile, resistant, and unstable persons. Exposure to risk can be substantially reduced by the use of safety precautions.
Safety	Work involves duties that if incorrectly performed could present a safety risk to self or others.
Reading	Intermediate - Ability to read papers, periodicals, journals, manuals, dictionaries, thesauruses, and encyclopedias. Ordinarily, such education is obtained in high school up to college. However, it may be obtained from experience and self-study.
Math	Basic - Ability to perform the four basic arithmetic operations (addition, subtraction, multiplication, division). Ordinarily, such education is obtained in elementary school up to high school. However, it may be obtained from experience and self-study.
Writing	Intermediate - Ability to write reports, prepare business letters, expositions, and summaries with proper format, punctuation, spelling, and grammar, using all parts of speech. Ordinarily, such education is obtained in high school up to college. However, it may be obtained from experience and self-study.
Certifications & Other Requirements	Full Police Department background check required, including polygraph. Valid AZ Drivers license at time of hire or within 1 months of hire.



OVERALL PHYSICAL STRENGTH DEMANDS:

-Physical strength for this position is indicated below with “S”				
Sedentary	Light	Medium	Heavy	Very Heavy
Exerting up to 10 lbs. occasionally or negligible weights frequently; sitting most of the time.	Exerting up to 20 lbs. occasionally, 10 lbs. frequently, or negligible amounts constantly OR requires walking or standing to a significant degree.	Exerting 20-50 lbs. occasionally, 10-25 lbs. frequently, or up to 10 lbs. constantly.	Exerting 50-100 lbs. occasionally, 10-25 lbs. frequently, or up to 10-20 lbs. constantly.	Exerting over 100 lbs. occasionally, 50-100 lbs. frequently, or up to 20-50 lbs. constantly.

PHYSICAL DEMANDS:

C Continuously 2/3 or more of the time.	F Frequently From 1/3 to 2/3 of the time.	O Occasionally Up to 1/3 of the time.	R Rarely Less than 1 hour per week.	N Never Never occurs.
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Note: This is intended as a description of the way the job is currently performed. It does not address the potential for accommodation.

-Physical Demand-	-Frequency-	-Brief Description-
Standing	O	Observing work site, observing work duties, communicating with co-workers
Fine Dexterity	F	Computer keyboard, telephone keypad, calculator
Walking	F	To other departments/offices
Lifting	O	Supplies, files
Carrying	O	Supplies, files
Sitting	F	Desk work, meetings
Reaching	O	For files
Handling	F	Paperwork
Pushing/Pulling	O	File drawers
Climbing	O	Stairs, step stools
Vision	C	Reading, computer screen
Foot Controls	O	Driving
Balancing	N	On step stools
Bending	O	Filing in lower drawers
Crouching	O	Filing in lower drawers
Hearing	F	Communicating via telephone/radio, to co-workers/public, listening to equipment
Kneeling	O	Filing in lower drawers
Crawling	N	Under equipment
Twisting	F	From computer to telephone
Talking	F	Communicating via telephone/radio, to co-workers/public
Other (specified if applicable)		



MACHINES, TOOLS, EQUIPMENT, SOFTWARE, AND HARDWARE:

Standard office equipment, laminator, Microsoft Office, logging recorder, Computer Aided Dispatch, ACJIS system.

ENVIRONMENTAL FACTORS:

C Continuously	F Frequently	O Occasionally	R Rarely	N Never		D Daily	W Several Times per Week	M Several Times per Month	S Seasonally	N Never
-Health and Safety Factors-						-Environmental Factors-				
Mechanical Hazards			N			Extreme temperature			S	
Chemical Hazards			N			Wetness and/or humidity			S	
Electrical Hazards			N			Respiratory hazards			N	
Fire Hazards			N			Noise and vibration			N	
Explosives			N			Physical hazards			N	
Communicable Diseases			O							
Physical Danger or Abuse			O							
Other:										

PROTECTIVE EQUIPMENT REQUIRED:

None

NON-PHYSICAL DEMANDS:

F Frequently From 1/3 to 2/3 of the time	O Occasionally Up to 1/3 of the time	R Rarely Less than 1 hour per week	N Never Never occurs
-Description of Non-Physical Demands-			-Frequency-
Time Pressure			F
Emergency Situation			O
Frequent Change of Tasks			F
Irregular Work Schedule/Overtime			O
Performing Multiple Tasks Simultaneously			F
Working Closely with Others as Part of a Team			F
Tedious or Exacting Work			F
Noisy/Distracting Environment			O
Other			

PRIMARY WORK LOCATION:

Office Environment	X	Vehicle	
Warehouse		Outdoors	
Shop		Other	
Recreation/Neighborhood Center			