



Title: Community Facilities Coordinator – Event Operations

FLSA STATUS: Exempt from overtime under Fair Labor Standards Act (FLSA).

SUPERVISION RECEIVED AND EXERCISED:

Receives direction from Community Facilities Superintendent - Operations. Exercises direct supervision over full-time, part-time, temporary, and/or seasonal non-benefitted employees, and volunteers.

MINIMUM QUALIFICATIONS

- **Education:** Bachelor's degree in any field or equivalent.
- **Experience:** Minimum of three years related experience. Requires a broad knowledge of complex systems, specialized practices, equipment and procedures.
- **Licenses/Certifications/Special Requirements:** Valid AZ Drivers License upon hire depending on area of assignment.

PREFERRED/DESIRABLE QUALIFICATION(s):

- Experience in a municipal or government setting.
- One year previous supervisory experience is preferred.
- Preference to a degree in a related field.

JOB SUMMARY

The purpose of this position is to coordinate and support the sales, operations, programming and personnel within the Peoria Sports Complex community facility. Coordinate tasks and projects; administer division budgets and operating efficacies; implement field data and best practices; coordinate projects and planning; fulfill business plans and operational strategies; enforce workplace safety and environmental efficiency. Ensure city, department and division goals, policies and objectives are followed. Recruit, train, supervise and evaluate personnel.



ESSENTIAL FUNCTIONS

Note: This information is intended to be descriptive of the key responsibilities of the position. The list of essential functions below does not identify all duties performed by any single incumbent in this position.

#	Essential Functions
1	Oversees functions in event operations including housekeeping, security, guest services and volunteers. Weekly custodial, pre-/post-event cleaning, event porters and inventory controls. Bag checks, magnetometer operations, crowd control and crowd monitoring. Guest experience, conflict resolution, policy enforcement and customer relations. Ticket taking, parking ingress/egress, usher services and hospitality services.
2	Executes budget with emphasis on part-time wages, security services, janitorial services/supplies, operational supplies/equipment and event revenues. Contributes to monthly supervisor reports. Tracks spending and resource allocations for sports complex obligations. Leads development of part-time wage plans, schedule models, operational plans and best practices for sports complex.
3	Supervises multiple staff direct reports with operational responsibilities in events, public safety, crowd control, security, housekeeping, volunteers, interns, batboys and guest services. Plans and prioritizes tasks and monitors staff performance. Develops schedules and monitors timesheets. Coaches direct reports on performance skills and city values and recommends personnel actions.
4	Coordinates event calendar. Executes facility use/reservation agreement process. Handles internal/external event planning meetings to coordinate client expectations and services for field maintenance, concessions, security, public safety and housekeeping. Prepares event information, summaries and invoices. Schedules event services, amenities and staffing. Directly supervises or delegates supervision of event operations.



PHYSICAL DEMANDS AND WORK ENVIRONMENT:

Physical strength for this position is indicated below with “X”					
The physical demands described here are representative of those that must be met by an employee to successfully perform the essential functions of this job. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions.					
Sedentary	Light	Medium	X	Heavy	Very Heavy
Exerting up to 10 lbs. occasionally or negligible weights frequently; sitting most of the time.	Exerting up to 20 lbs. occasionally, 10 lbs. frequently, or negligible amounts constantly OR requires walking or standing to a significant degree.	Exerting 20-50 lbs. occasionally, 10-25 lbs. frequently, or up to 10 lbs. constantly.		Exerting 50-100 lbs. occasionally, 10-25 lbs. frequently, or up to 10-20 lbs. constantly.	Exerting over 100 lbs. occasionally, 50-100 lbs. frequently, or up to 20-50 lbs. constantly.

Work Environment for this position is indicated below with “X”				
The work environment characteristics described here are representative of those an employee encounters while performing the essential functions of this job. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions.				
Office	Outdoors	Vehicle	Office and Field/ Plant/ Warehouse	X
Position is typically office or administrative work and is not substantially exposed to adverse environmental conditions.	Incumbents may be subjected to extreme temperatures, wetness/humidity, respiratory hazards and noise and vibration.	Incumbents may be subjected to moving mechanical parts, vibrations, fumes, odors, dusts, poor ventilation, chemicals, oils, extreme temperatures, inadequate lighting, work space restrictions, intense noises and travel.	The work will occur in an office and field environment. While performing the duties and responsibilities the employee maybe exposed to loud noise, noxious odors, unsanitary conditions, chemicals, electricity, moving mechanical parts, varying weather conditions, and other related conditions and situations. Position is subject to atmospheric conditions: Fumes, odors, dust, mists, gases or poor ventilation	

MACHINES, TOOLS, EQUIPMENT, SOFTWARE, AND HARDWARE:

Computer and related software, utility vehicles, club cars.

PROTECTIVE EQUIPMENT REQUIRED:

None required.