DEPARTMENT OVERVIEW
Chris Hallett
Neighborhood and Human Services Director
Our Vision: Peoria is a community of healthy, vibrant neighborhoods where people want to live, work and play.

Our Mission: To improve the quality of life in Peoria by engaging residents, promoting safe and healthy neighborhoods and creating a sense of community and pride.
Livability Initiatives

Efficient Transportation

Healthy Neighborhoods

Economic Competitiveness

Superior Public Services

Arts, Culture, and Recreation

Smart Growth
Neighborhood and Human Services

Your Neighborhood & Human Services Team

- Director (Chris Hallett)
- Deputy Director (Kelli Kincaid)
- Business Services Manager (Maria Calcaterra)
- Management Assistant (Vacant)
- Code Compliance (Jack Stroud)
- Community Assistance (Carin Imig)
- Family & Youth Services (Dawn Prince)
- Arts & Special Events (Marylou Stephens)

FY 20 Budget
44 FTEs, 196 Part-time & Seasonal Positions, $15 Million Operating Budget
Neighborhood and Human Services

- Family and Youth Services
- Community Assistance
- Arts and Events
- Code Compliance
Boards and Commissions

Youth Advisory Board

Arts Commission
Youth Programs

Youth Offerings
• AM/PM Program – Located in all Peoria elementary schools - 2,200 participants
• Little Learners – All-day Preschool program at Sunrise Family Center - 145 participants

Summer Programs
• Summer Camp – Located in seven elementary schools - 1,400 participants
• Rec Around the Corner – Six-week program for grades 1-5 in four schools - 885 participants
Teen Programs

Youth Advisory Board
• Advisory Board to City Council
• Two Council Liaisons
• Volunteer at city events
• Active role in community

Programs
• Step OUT Summer Program - Grades 6-9
  ❖ 341 Participants
• Junior High Dances
• Library Partnership - Nerf Wars, Escape Room
• Job fair
• Day Trips - College visits, Snow Bowl, etc…
COMMUNITY CENTER PROGRAMS
Paula Considine
Superintendent
Amenities
Banquet hall, meeting rooms, game room, fitness room, computers, lending library, covered playground and an outdoor fitness course!

Rental
Both facilities are available for private rentals (i.e., receptions, reunions, and birthday parties)
Youth Programs

KRASH Programs for Youth

Drop-in youth programs are offered year-round and include cooking, fitness, special events and challenge games. Daily meal served for youth 18 and under.
Adaptive Recreation

Social Events
Friday Night Dances, Bowling, Trips, Bingo/Casino Nights, Theater, Art Classes, Teen Dances, Nerf Wars

Special Olympics
Basketball, Track & Field, Swimming, Softball, Soccer, Flag Football, Unified Volleyball and Bowling

Mainstreamed Programs
After School Programs, Adult Day Programs, Summer Recreation, Group-Supported Employment Program
Active Adult Programs

Classes/Wellness
Hiking, Fitness Classes, Zumba, Cardio, Tai Chi, Yoga, Sit & Fit

Trips
Mystery Trips, Casino, Lunch Around the World, Baseball Games, Theaters and much more

Special Days/Events
Cultural Celebrations and Variety Shows, Fun Walks

Food and Nutrition Program
Daily lunches served through the Foundation for Senior Living, Thursday Brown Bag food distribution to seniors, disabled and families in need

Ongoing Programs
Book Club, Card Groups, Bingo, Crafters and Blood Pressure Screenings
Community Assistance Division Overview

- HOA Classes
- CDBG/HOME
- Community Assistance
- General Fund Grants
- Neighborhood Grants
- Human Services
- Resource Center
Community Assistance

HOA Training/Liaison

- Annual HOA Academy
- Quarterly Classes
- City Database of Neighborhoods
- Neighborhood GIS Map
Community Assistance

HUD Programs

• Emergency Home Repairs
• Fair Housing
• Regional and Local Structural Improvements
Community Assistance

Human Services

• Nonprofit Liaison
• Resource Guide
• Educational Classes
• Outreach and Events
• Resource Center
Community Assistance Resource Center

- Services and Resources
- Community Center
  8335 West Jefferson Street
- June 27 at 9:00 a.m.
Neighborhood Pride

- Revitalization Effort
- Volunteer Based
- Non-HOA Communities
- Aging Homes
- Code Compliance Concerns
Neighborhood Selection Factors

- Citizen Nominations
- Code Enforcement Cases
- Age of Houses
- City Capital Projects
- Visual Survey
Community Engagement

- City
- Residents
- Businesses
- Volunteers
- Schools
- Faith-based
Annual Outcomes

- 53 Homes
- 680 Gallons
- 30 Tons Debris
- 489 Tons Rock
- 808 Volunteers
- 140%
Neighborhood Pride – NUSA Award

- First Place Award
- Best Neighborhood Program 2018
- National Neighborhoods USA Conference
Contact Us!

www.peoriaaz.gov/CommunityAssistance

communityassistance@peoriaaz.gov

peoriasupport@peoriaaz.gov

623-773-7070
Peoria is a city where the arts are celebrated, appreciated and supported. The arts are relevant to the livability of our community, and accessible to all. The arts are an integral element in creative placemaking.
Arts & Culture

Visual and Performing Arts

Public Art

Engaging our Outdoor Spaces
Arts & Culture

- City’s Art Collection valued at $2,000,000 and consists of 127 art pieces
- Peoria Arts Commission
- Arts Master Plan
- Variety of Arts Experiences including visual and performing arts
- City Hall Art Gallery in collaboration with West Valley Art Museum
- Peoria Center for the Performing Arts
- Arts Grants
- Special Event Affiliate Grants
- Two Primary Sources of Funding
  - General Fund
  - 1% for the Arts Fund
Arts & Culture

- *Blooming Spire* - Northeast corner of Lake Pleasant Parkway and Happy Valley Road
Peoria Public Art

- Agrarian Memories – 84th Avenue
- The Rescuers – Peoria Fire Station - Jomax Road
- Back on Track – Osuna Park
- Forge – Pioneer Community Park
Peoria Public Art

- Flow – Rio Vista Recreation Center
- Be Water – Sunrise Mountain Library
- Aureole – Centennial Plaza (City Hall Campus)
Performing Arts Venues

Peoria Center for the Performing Arts
Home of TheaterWorks

Arizona Broadway Theatre
Special Events

- July 4th All American Festival
- Halloween Monster Bash
- Somos Peoria
- Old Town Holiday Festival
- Bravo! Peoria
- Dolly Sanchez Memorial Easter Egg Hunt
- Peoria Arts & Cultural Festival
- Party for the Planet
- Shakespeare in the Park
- ParkFest! (in each Council district)
- NEW in 2020! Second Saturdays in Old Town Peoria
CODE COMPLIANCE
Eric Hannah
Lead Code Compliance Officer
What is Code Compliance?

Code Compliance is dedicated to protecting the public’s health, safety and welfare, while ensuring every citizen the right to a clean, enjoyable neighborhood. Code Compliance is comprised of a team of dedicated employees who work to keep your neighborhood beautiful by enforcing the City of Peoria’s codes and ordinances.
Code Violations

Weeds, Grass & Dead Vegetation

Litter & Debris
Code Violations

Recreational Vehicles

Commercial Vehicles
Code Violations

Sidewalks & Driveways

Landscaping
Code Violations

Swimming Pools
Code Violations

Blight Conditions

Fence in Disrepair

Premises ID
Code Violations

Garage, Yard, Craft or Similar Sales

Holiday/Occasion Decorations

Building Permits
Code Compliance

Resident Reports Violation (Online, App, Phone, In Person) → Case opened and assigned to Code Compliance Officer → Inspected within five days (Life Safety Issues Addressed Immediately) → If Violation Exists, Courtesy Notice Left or Mailed with Deadline to Correct. → Property Reinspected

If Violation Still Not Corrected, Pursue Civil Action, Criminal Action and/or Abatement.

If Violation Not Corrected, Final Notice Issued.

If Violation Corrected, Case Closed.

If Violation Still Not Corrected, Pursue Civil Action, Criminal Action and/or Abatement.
While we do receive complaints from the community, the majority of our cases are initiated in the field by a Code Compliance Officer.
• In 2018, the top five violations accounted for 50% of all cases.
In 2018, our staff of seven officers opened 6,847 cases, investigated over 8,300 violations and completed 24,809 case-related activities.
Code Compliance - Services

Home Repair & Maintenance Coordination

Tool Lending Program
Contact Us!

Code Compliance Office: 623-773-7162
Complaint Line: 623-773-7226
Email: codecompliance@peoriaaz.gov
www.peoriaaz.gov

Enhancing Peoria’s Quality of Life…
QUESTIONS?