

Peoria Police Department 2014 Annual Report

PEORIA POLICE DEPARTMENT

OUR VISION:

Building a safer community through excellent service and community partnerships.

OUR MISSION:

The Peoria Police Department is committed to partnering with the community to ensure a high quality of life and safety, maintaining community trust, and preserving life and property.

PEORIA'S CORE VALUES:

- P Professional** - Continually reviewing my own behavior and questioning whether what I do is consistent with the City's and my profession's values. Maintaining the highest levels of confidentiality.
- E Ethical** - Being honest and objective in performing my duties and deciding all matters on the merits, free from improper influences. Being guided by principle and conscience and the desire to do the "right thing".
- O Open** - Communicating truthfully and completely with others, supporting diversity and treating others with respect. Participating positively in the community.
- R Responsive** - Responding to all internal and external customers in a prompt, efficient, friendly and patient manner.
- I Innovative** - Seeking out opportunities to contribute to the daily and future work of the City in ways that are new and creative.
- A Accountable** - Observing both the letter and the spirit of laws and rules. Engaging only in appropriate personal and professional conduct in all matters involving City transactions and interactions with coworkers, residents, visitors, and businesses.

A MESSAGE FROM CHIEF OF POLICE ROY W. MINTER, JR.



It is with great pride that I present you with the 2014 Peoria Police Department Annual Report. In the pages of this report, you will find highlights of the Peoria Police Department's accomplishments which were made possible by the hard work, dedication, and teamwork of our sworn and civilian personnel. The men and women of the Peoria Police Department strive every day to keep Peoria one of the safest cities of its size, not only in the state of Arizona, but also in the nation.

We continue to partner with our residents, school districts, non-profit organizations and businesses to reduce crime and ensure a high quality of life. We are thankful for the sacrifices and continued support from members of our community who assist us in building and maintaining a great city. It is only with their support and cooperation that we are able to accomplish so much.

I would like to thank our Mayor, City Council, City Manager and staff, community partners and the many City employees who work with us daily to fulfill our mission.

Finally, I want to offer my thanks to the members of the Peoria Police Department who carry out our department mission every day. The commitment and dedication of the members of this department are outstanding, as evident in this report.

PEORIA POLICE DEPARTMENT COMMAND STAFF



Roy Minter
CHIEF OF POLICE



Benny Pina
DEPUTY CHIEF



Jay Davies
INTERIM DEPUTY DIRECTOR



Kenneth Gentry
COMMANDER - SOUTH PRECINCT



Douglas Hildebrandt
COMMANDER - OPERATIONS SUPPORT



Clark Collier
COMMANDER - NORTH PRECINCT



Lt. Charles Bezio
PATROL - SOUTH



Lt. Jason Christofferson
PROFESSIONAL STANDARDS



Mgr. Teresa Corless
ADMINISTRATIVE SERVICES



Lt. Steve Hadley
PATROL - NORTH



Lt. Greg Larson
PATROL - SOUTH



Lt. Lisa Mendoza
PATROL - SOUTH



Lt. Kevin Moran
PATROL - NORTH



Lt. Bob Pottenger
PATROL NORTH



Mgr. Anjenette Reimer
COMMUNICATIONS



Lt. Douglas Steele
PATROL - SOUTH

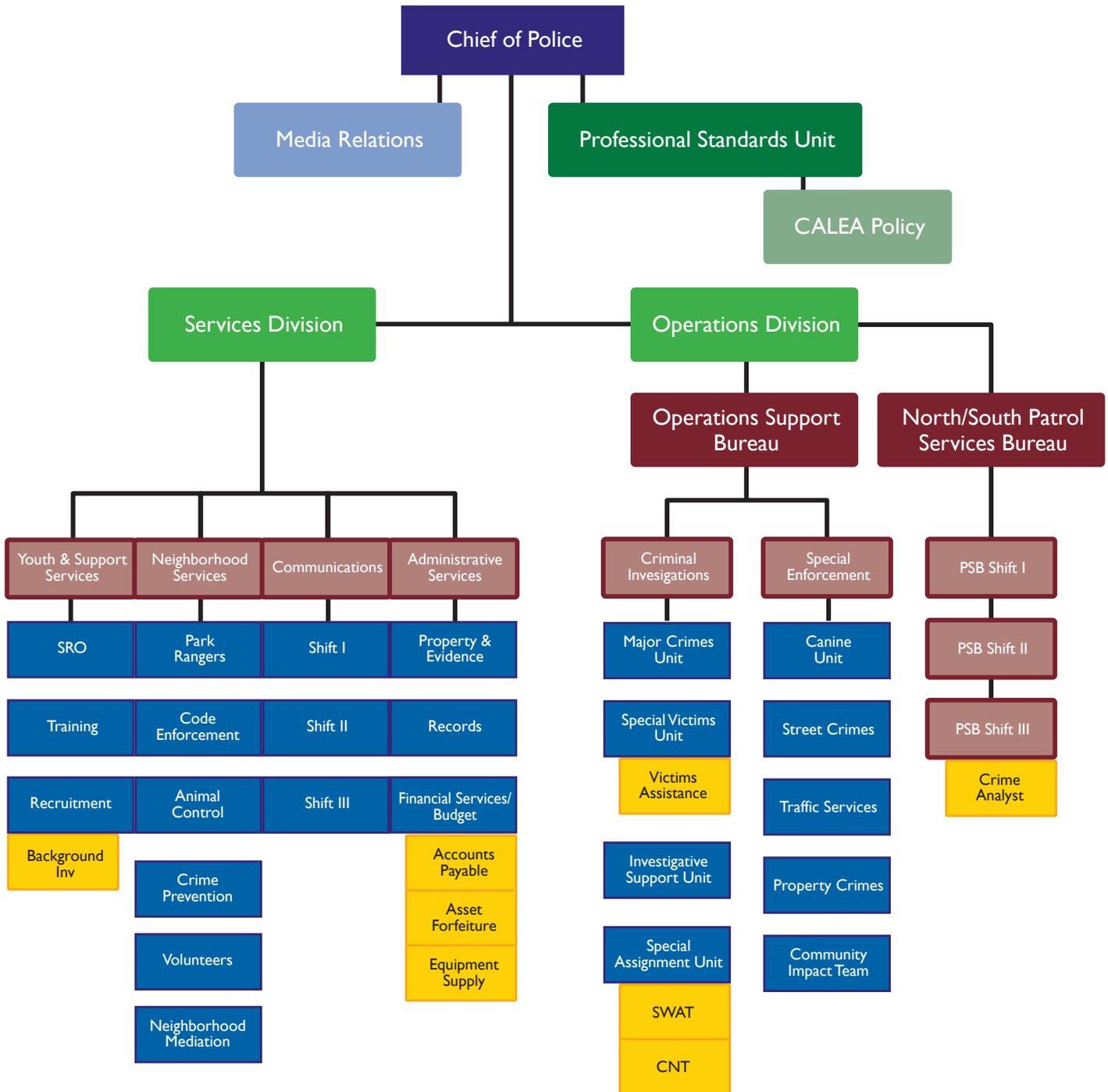


Lt. Bruce Walls
PATROL - NORTH



Lt. Anthony Wolfe
CRIMINAL INVESTIGATIONS

PEORIA POLICE DEPARTMENT ORGANIZATION CHART



POPULATION & GROWTH

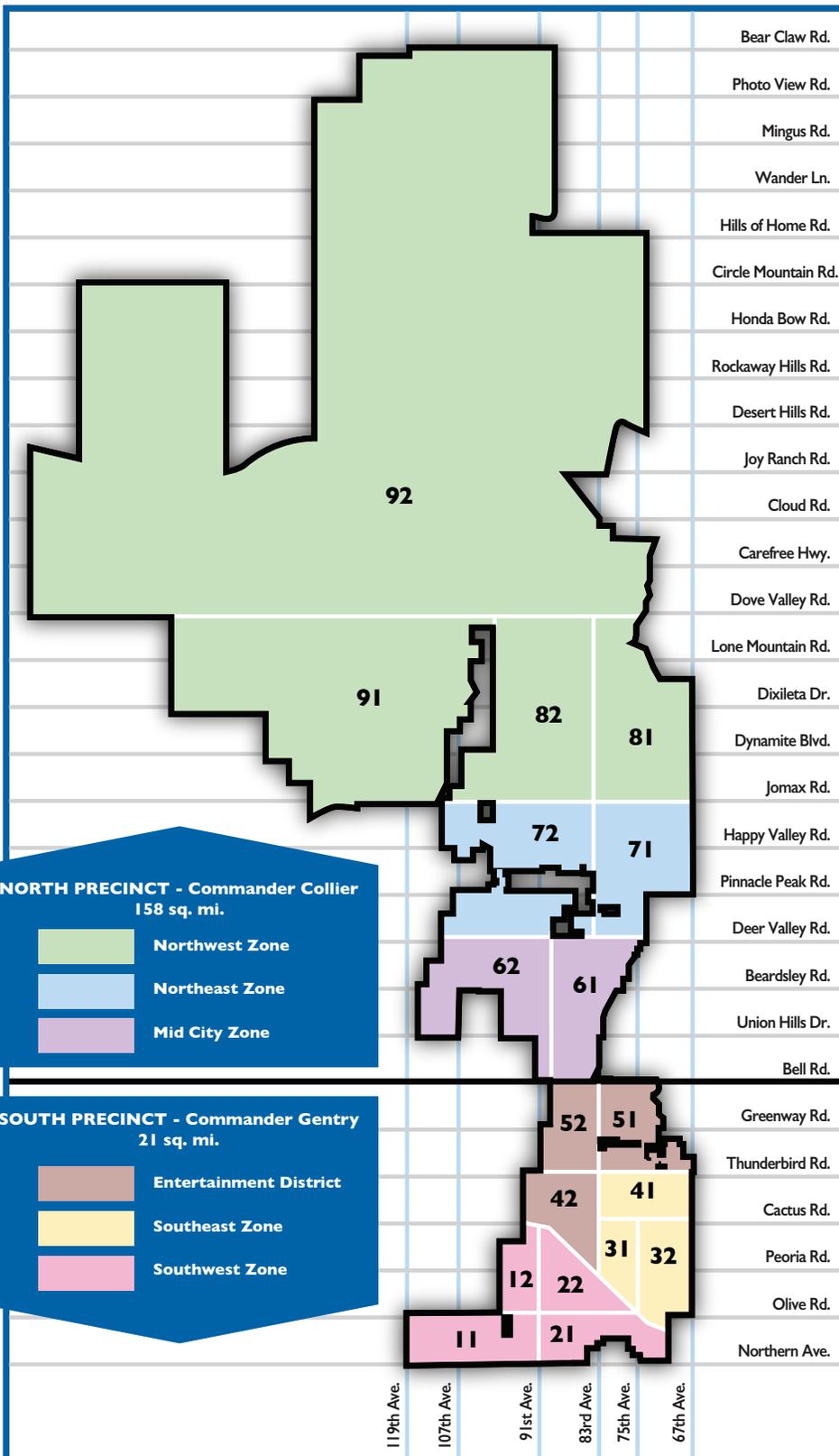
The Peoria Police Department is a member of the Benchmark City Survey Group, which collects data from 29 comparable cities. The survey was originally designed in 1997 by a core group of Police Chiefs from around the country and serves as a measurement tool to help ensure each participating department is providing the best service possible.

In population, the city of Peoria ranks in the midrange out of the 29 comparable cities.

CITIES COMPARABLE TO PEORIA (POPULATION) *The Benchmark City Survey Group 2013*

Alameda, CA	75,126
Edmond, OK	84,524
Boca Raton, FL	85,329
Lawrence, KS	94,586
San Angelo, TX	95,887
Boulder, CO	99,069
Richardson, TX	100,850
Broken Arrow, OK	103,000
Columbia, MO	109,088
Norman, OK	115,562
Coral Springs, FL	125,287
Cedar Rapids, IA	128,119
Olathe, KS	130,045
Bellevue, WA	132,100
Lakewood, CO	142,980
Naperville, IL	143,289
Fort Collins, CO	151,330
Peoria, AZ	162,051
Springfield, MO	162,191
Overland Park, KS	180,605
Grand Prairie, TX	181,303
Boise, ID	212,303
Fremont, CA	217,700
Irving, TX	220,640
Chesapeake, VA	228,513
Garland, TX	233,564
Chula Vista, CA	249,382
Plano, TX	264,910
Lincoln, NE	265,404
Henderson, NV	278,047

PATROL BEATS



The city of Peoria is divided into 18 geographical sectors called "beats." Beats are determined based on population, calls for service and access to major thoroughfares. Each beat consists of officers from every shift who are assigned to work the same area for a year, giving them accountability within their beat. Officers who patrol the same area become more familiar with the neighborhoods and business districts in their beat, making it easier to identify suspicious activity or patterns of activity.

The city of Peoria has continued to grow and has seen the population increase since 2000, with an increase of approximately 2,000 new residents just this year. This statistic is important when assessing the crime rate for the city.

2014 PEORIA POPULATION

164,825

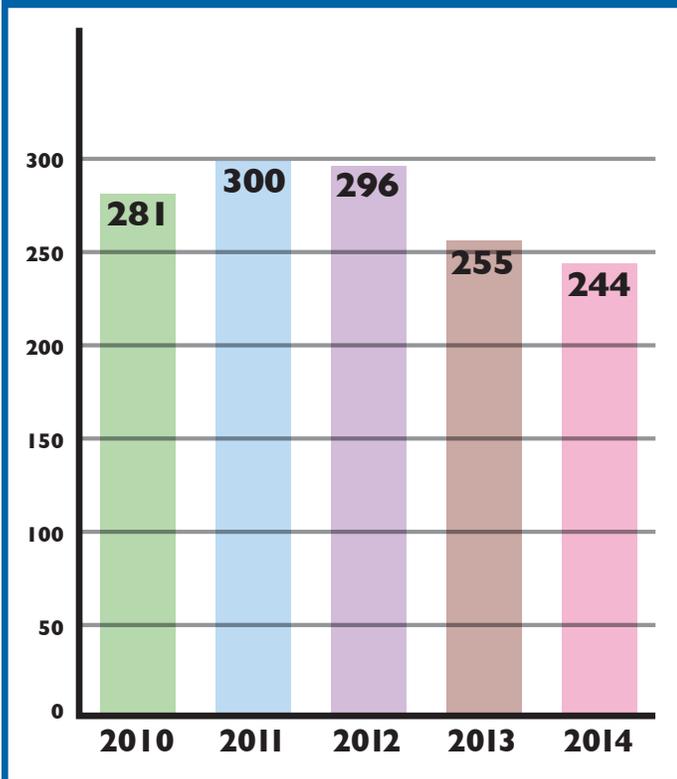
VIOLENT CRIME IN PERSPECTIVE

VIOLENT CRIME TYPE	TOTALS		% OF CHANGE
	2013	2014	
Homicide	5	2	-60%
Sexual Assault	16	36	125%
Robbery	59	60	1.7%
Aggravated Assault	175	146	-16.6%
TOTAL	255	244	-4%

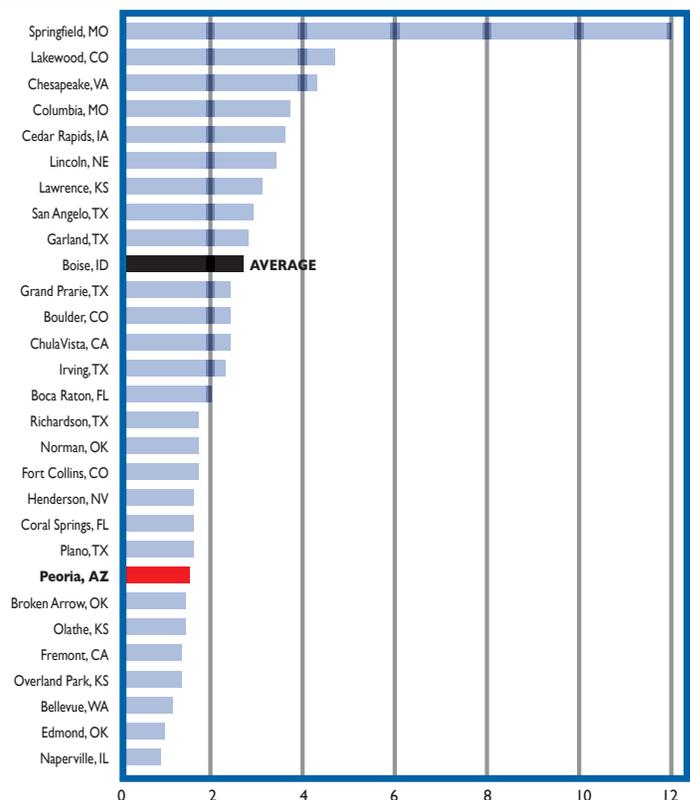
In 2014, officers responded to 244 incidents involving violent crimes in our city. This is a decrease from the previous year, and the fourth year in a row violent crime has decreased. Crimes in this category include homicides, robberies, aggravated assaults and sexual assaults.

In comparison, the City of Peoria ranked 8th lowest in the category of violent crime out of the 29 comparable cities. Peoria had a violent crime rate of 1.5 incidents per 1,000 in population, while the average among Benchmark Cities was 2.6.

Violent Crime Incidents per Year



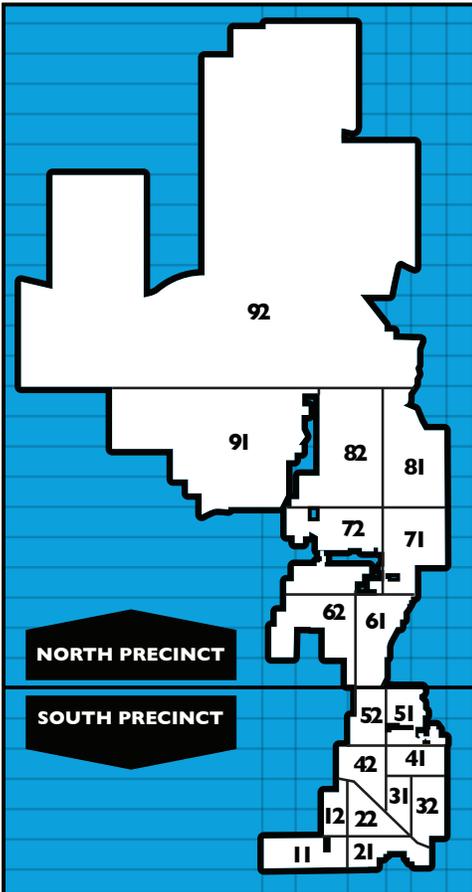
2014 Violent Crime Rates per 1,000 Residents (Peoria 1.5 / Average 2.6)



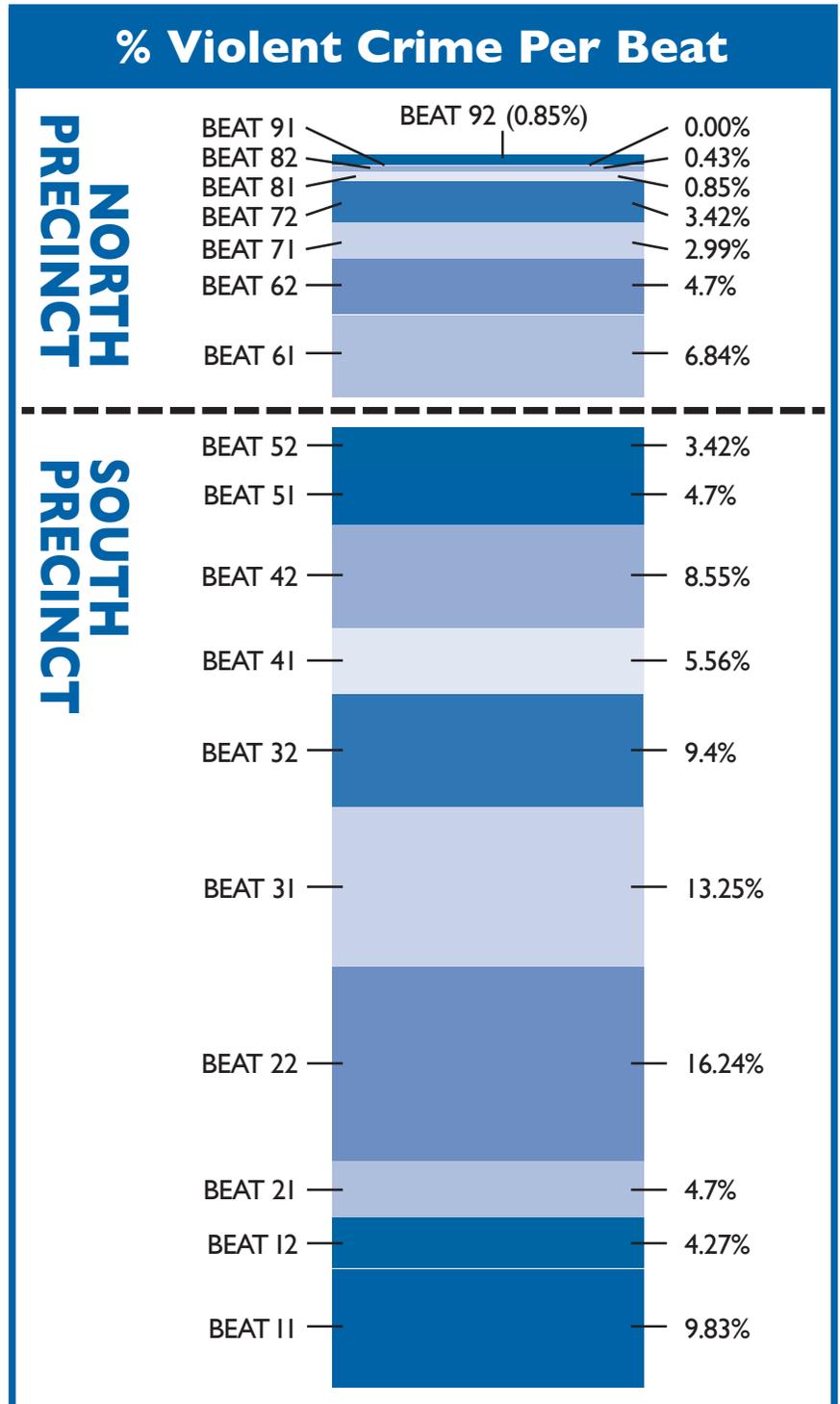
UNIFORM CRIME REPORT (UCR) PART I - VIOLENT CRIMES

Part 1 crimes are comprised of crimes against persons and property crimes. In 2014, there were 244 violent crimes.

Beat 22 represented 16.24% of all violent crimes in the city.



In 2014, almost 80% of the violent crimes were committed in the South Precinct.



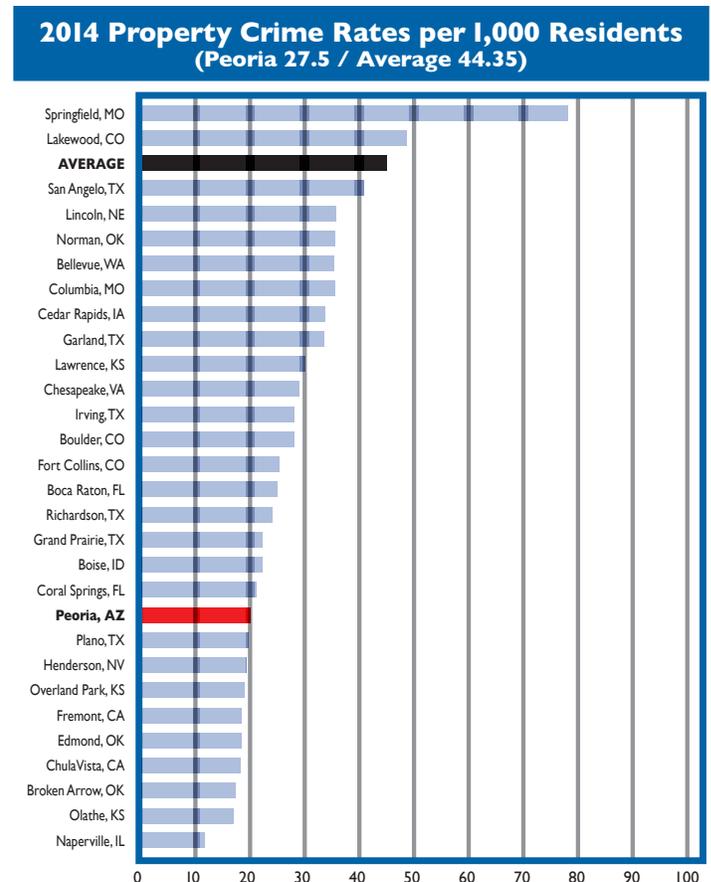
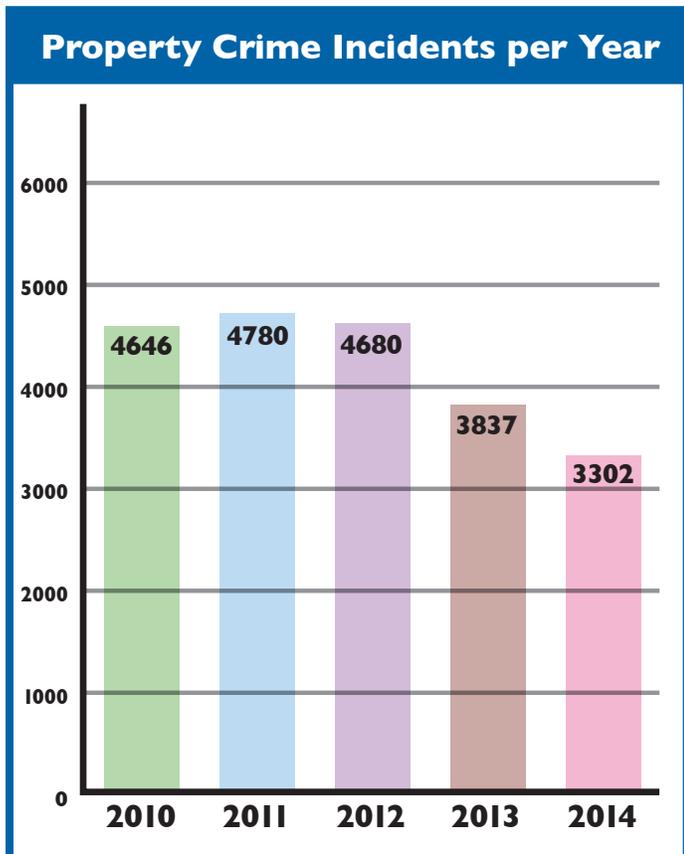
PROPERTY CRIME IN PERSPECTIVE

In 2014, the city of Peoria continued to see a decrease in motor vehicle thefts and burglaries and saw an overall decrease in property crime.

PROPERTY CRIME TYPE	TOTALS		% OF CHANGE
	2013	2014	
Arson	7	3	-57.1%
Motor Vehicle Theft	207	182	-12.1%
Burglary	717	607	-15.3%
Larceny	2906	2510	-13.6%
TOTAL	3837	3302	-14%

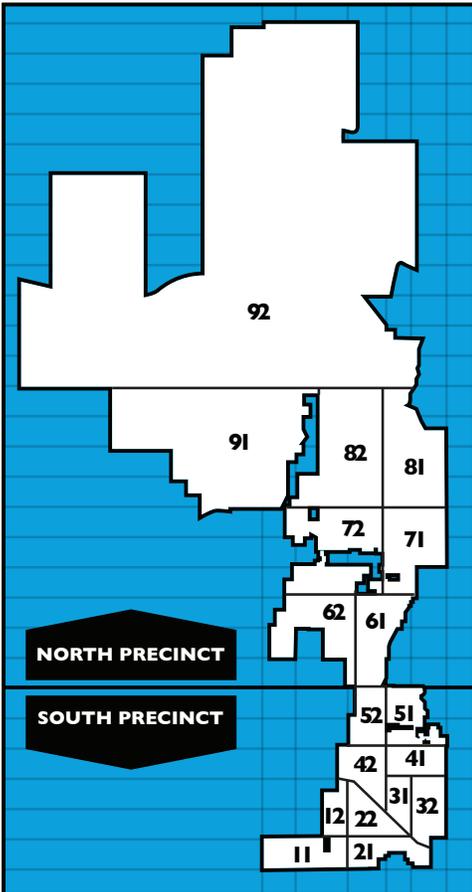
In 2014, officers responded to 3,302 incidents involving property crimes in our city. This is a decrease from the previous year and the fourth year in a row crimes in this category have decreased. Crimes in this category include arson, motor vehicle thefts, burglaries and larceny.

In comparison, the city of Peoria ranked 10th lowest in the category of property crime out of the 29 comparable cities. Peoria had a property crime rate of 27.5 incidents per 1,000 in population, while the average among Benchmark Cities was 44.35.

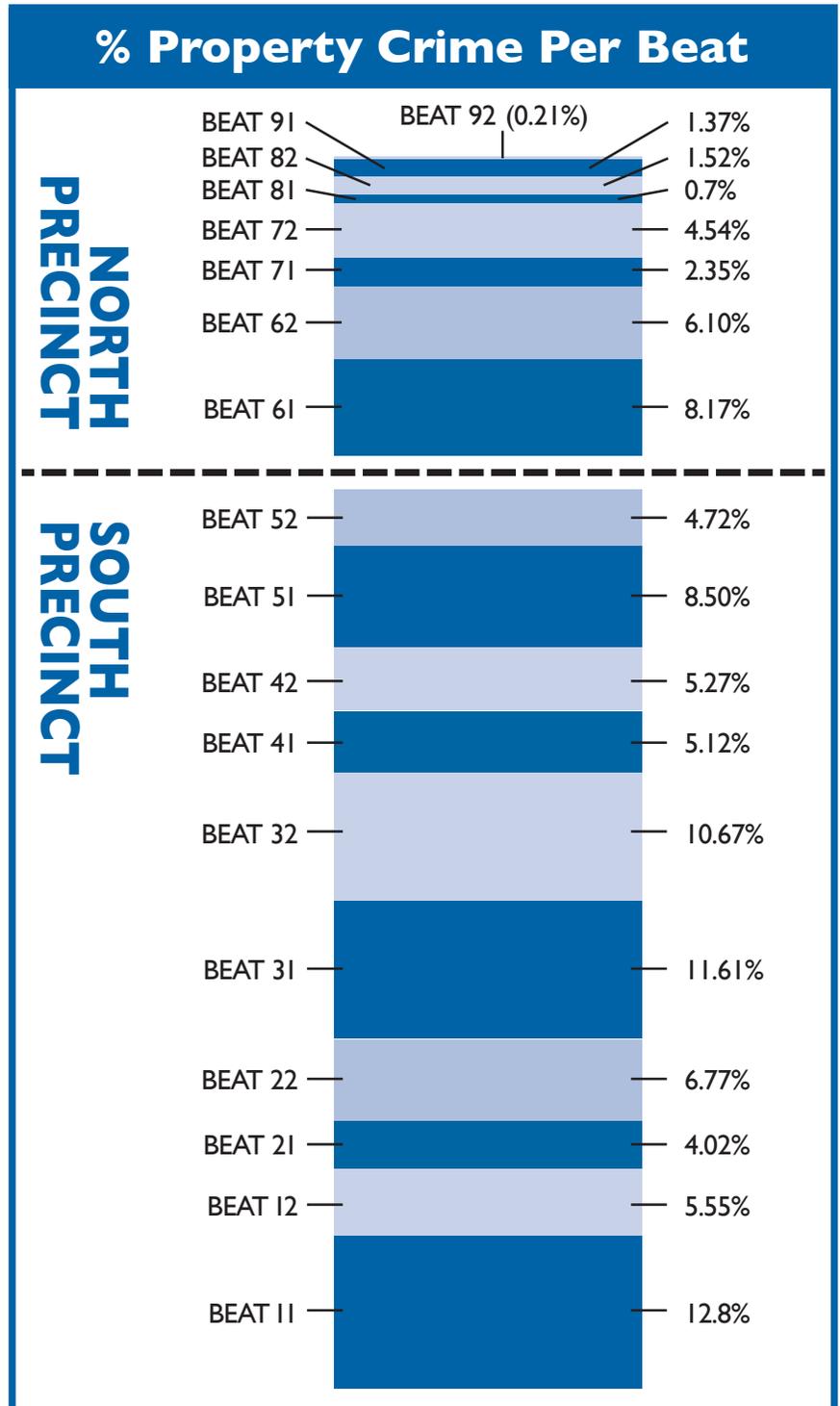


PROPERTY CRIME

In 2014, there were 3,302 Part 1 property crimes. Beat 11 represented 12.8% of the property crime, and Beat 31 represented 11.61%.



In 2014, 75.04% of the property crimes were committed in the South Precinct.



OVERALL CRIME IN PERSPECTIVE

In 2014, the city of Peoria saw a decrease in almost all crime categories and a decrease in crime overall. There were large decreases in categories of aggravated assault, burglary, larceny, and motor vehicle theft, with homicides seeing more than a 50% decrease from 2013.

Total Part 1 crimes decreased from 4,092 in 2013 to 3,546 in 2014. When comparing 2014 to the 5 year average, Peoria experienced a 6% decrease in Part 1 crimes and almost a 13% decrease from 2013.

Crime Incidents per Category

Year	Homicide	Sexual Assault	Robbery	Aggravated Assault	Burglary	Theft	Stolen Vehicles	Arson	Total	% of Change	5-Year Average	5-Year Average % Change	Crimes per 1000
2010	6	38	65	172	867	3380	385	14	4927	-5.58%	5615	-4.64%	31.98
2011	1	35	56	208	1088	3360	326	6	5080	3.11%	5419	-3.49%	32.74
2012	9	24	77	186	929	3478	266	7	4976	-2.05%	5179	-4.43%	31.74
2013	5	16	59	175	717	2906	207	7	4092	-17.77%	4859	-6.19%	25.49
2014	2	36	60	146	607	2510	182	3	3546	-13.34%	4524	-6.88%	21.51

In 2014, Peoria police officers made a total of 3,722 physical arrests. That is just under a 1% increase from the previous year.

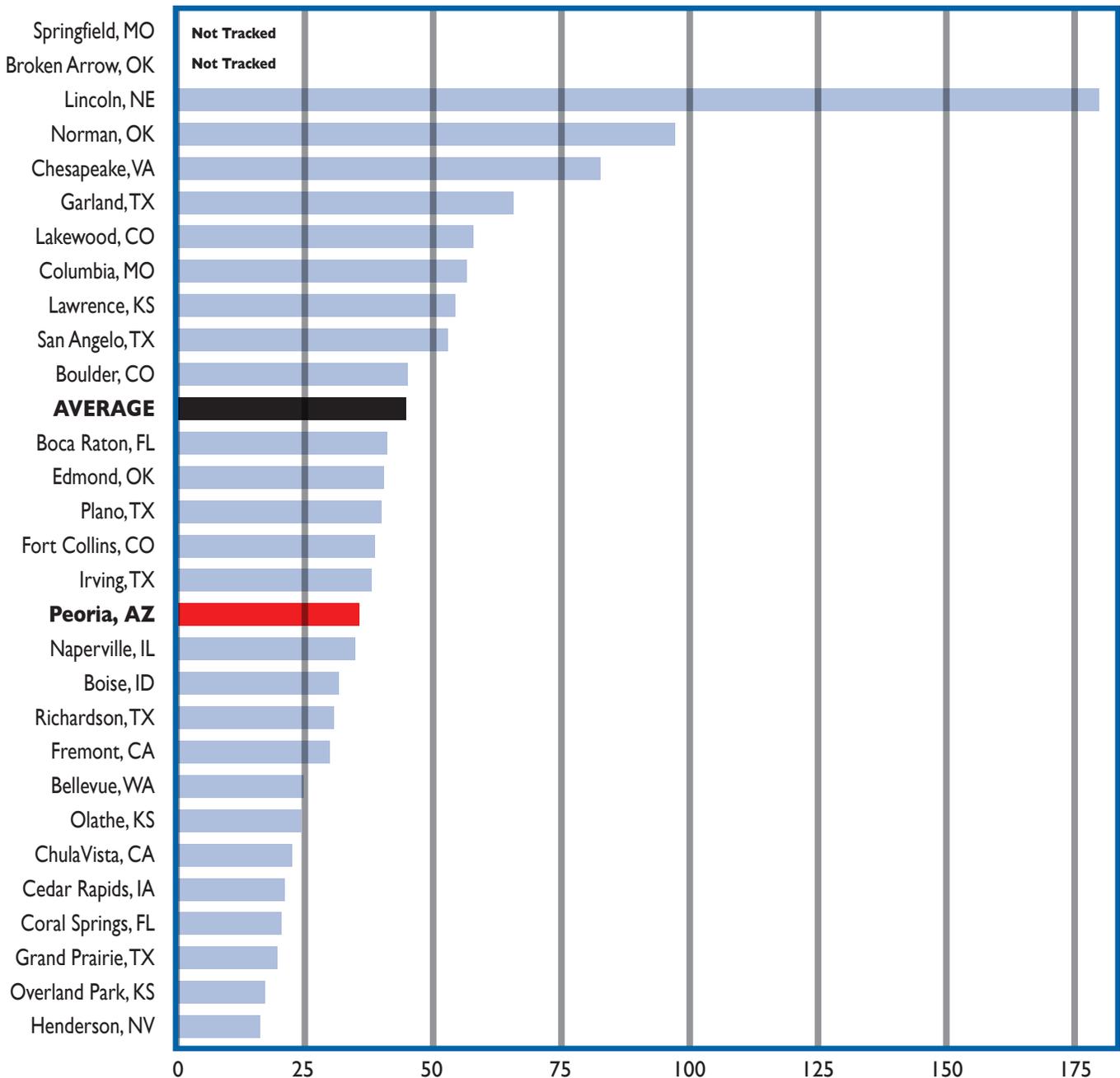
Criminal Arrests

2010	2011	2012	2013	2014	2013-2014 % Change
4438	3743	3312	3717	3722	<1%

OVERALL CRIME IN PERSPECTIVE

In comparison, the city of Peoria ranked 13th out of the 29 comparable cities. Peoria had a crime rate of 35.0 incidents per 1,000 in population, while the average was 44.2 among the benchmark cities.

2014 Overall Crime Rates per 1,000 Residents (Peoria 35.0 / Average 44.2)



TRAFFIC ENFORCEMENT

In 2014, we saw an increase in the number of all accidents in the city. We continue to make education and enforcement a priority.

Year	Non-injury	Injury	Fatality	TOTAL
2008	1681	633	12	2326
2009	1639	596	2	2237
2010	1533	603	7	2143
2011	1585	653	10	2248
2012	1533	567	6	2106
2013	1498	536	6	2040
2014	1567	606	9	2183

2014 Total Traffic Contacts

22,926

2014 Total Traffic Citations

13,786

2014 DUI Stats

Month	Total DUI	DUI w/ Accident	DUI Arrests over 21 Years	DUI Arrests under 21 Years	Average Age	Drugs	Underage DUI - Drug Arrests
JAN	50	4	44	6	33	18	5
FEB	24	4	20	4	29	6	3
MAR	45	7	45	-	34	5	-
APR	34	6	31	3	33	5	2
MAY	57	10	52	5	34	7	1
JUN	41	8	38	3	33	9	2
JUL	35	6	34	1	36	7	-
AUG	52	3	49	3	33	9	3
SEP	56	9	53	3	35	9	2
OCT	30	8	26	4	32	7	4
NOV	45	12	41	4	36	8	2
DEC	38	6	34	4	35	8	1
TOTAL	507	83	467	40	34	98	25

CALLS FOR POLICE SERVICE

Police Calls for Service (CFS) saw a 4% decrease from 2013. Calls for Service have continued to decrease since 2011. These numbers do not reflect self-initiated activity, on-view (OV) activity such as traffic enforcement and neighborhood patrol by officers, which accounts for a significant amount of work officers engage in daily.

As part of the department's community oriented policing philosophy, residents are encouraged to call the police about any suspicious activity.

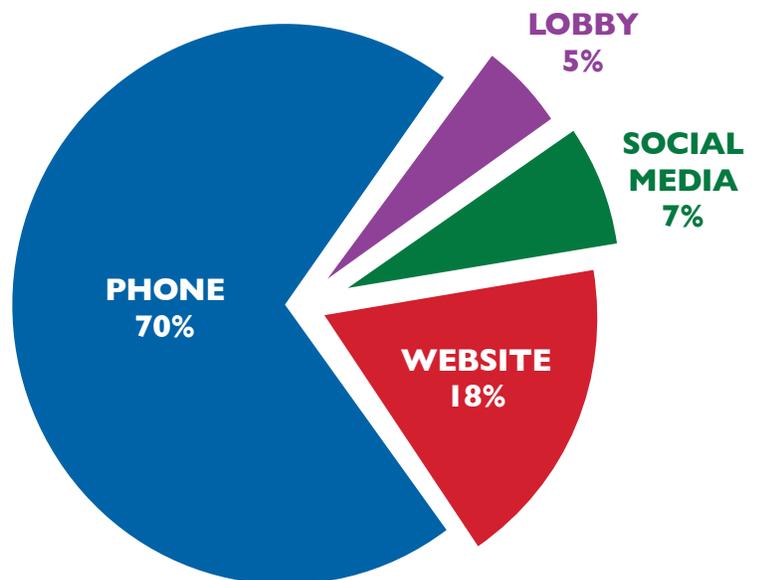
Calls for Service (No OV)				
2010	2011	2012	2013	2014
56,666	57,223	57,155	53,502	51,478

CITIZEN SURVEYS

Two important components of the Police Department's 2014-2016 strategic plan include enhancing community education and engagement as well as increasing citizen accessibility to department services. In order to measure the department's progress toward these goals and evaluate its effectiveness with the community we serve, random customer satisfaction surveys were conducted with citizens who received police services during the year. In addition to traditional surveys conducted by telephone and comment box, the police department collected feedback through our website as well as our social media accounts.

The survey captures responses to questions focusing on the professionalism, competency and responsiveness of officers, the quality of service received from other department employees and citizens' overall feeling of safety in their neighborhoods. In 2014, we received a total of 961 responses via our website, the front lobby comment box, phone calls and links from social media accounts. Of those, 858 respondents lived in the city, and more than three-quarters of those have been Peoria residents for over 5 years. More than 83% felt safe or very safe walking their neighborhoods at night. An overwhelming majority (96%) of respondents rated

their experience with the department positively. Of those who had contact with employees other than police officers, such as dispatchers or front lobby staff, 97% of their experiences were positive. More than 95% of the citizens surveyed felt our response times were excellent or satisfactory and even more gave positive ratings for our officers' professionalism and appearance.



PROFESSIONAL STANDARDS UNIT

As in recent years, the employees of the Peoria Police Department received a far greater number of commendations than complaints for police service. The Professional Standards Unit processed 356 commendations and 120 complaints.

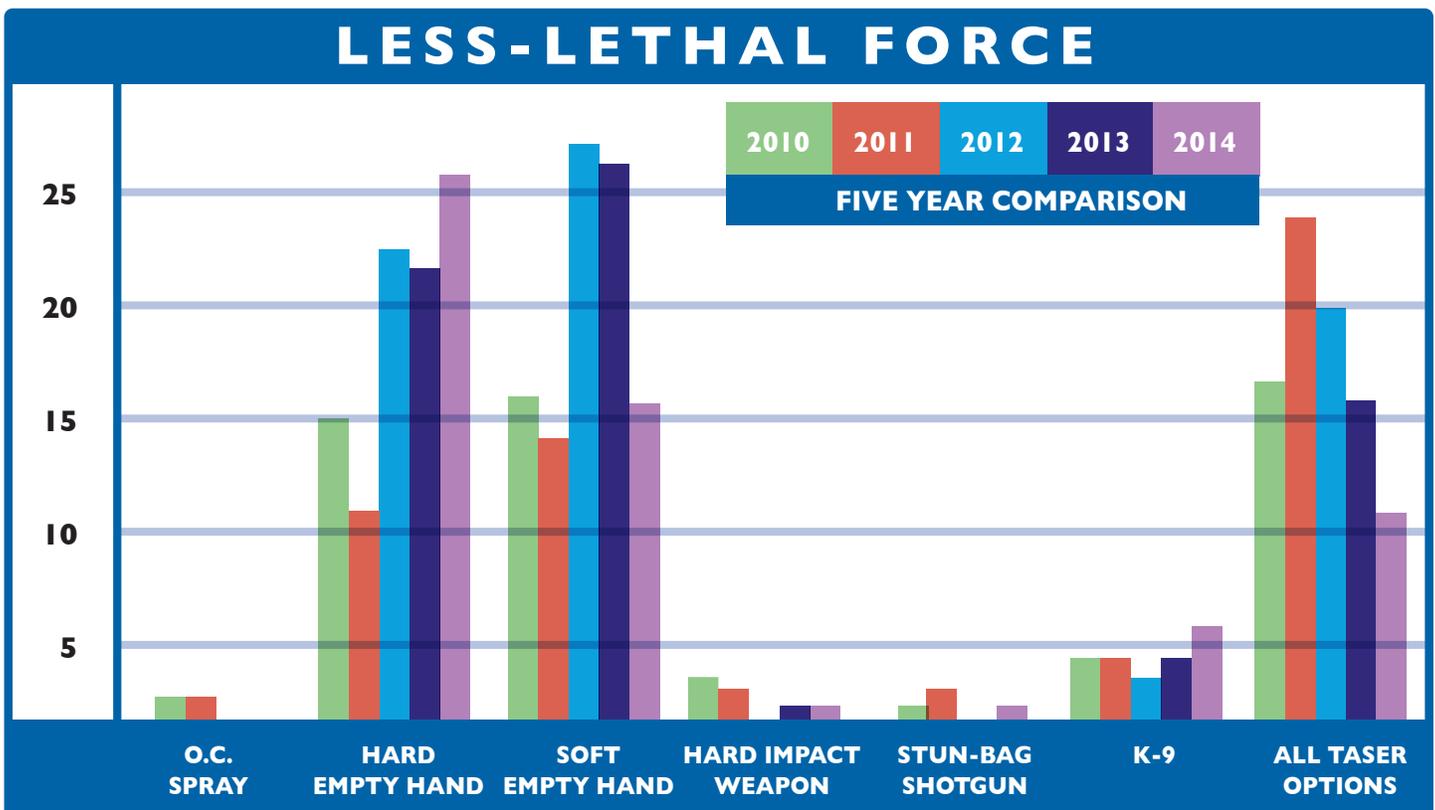
A formal commendation occurs when someone takes the time to provide written feedback on an employee's performance. Complaints regarding poor service or alleged misconduct are received via letter, website, email, telephone, or in person. These can also be initiated from within the department. All complaints regarding police department employees are thoroughly investigated by the agency.

Of the 120 service complaints received, 30 were exonerated (actions were lawful, proper, and within department policy), 4 were not sustained, 42 were sustained, and 44 were unfounded. The 42 sustained complaints involved 45 different employees. Discipline resulting from these investigations included 33 verbal counselings, 5 letters of reprimand, 7 written

counselings, 3 trainings, and 1 suspension from extra/off duty.

In addition to the investigation of citizen complaints, the department self-initiated 5 internal investigations regarding employee misconduct in 2014. The investigations were reviewed by a Discipline Review Panel (DRP) that consisted of the employee's chain of command. Of those, the DRP determined the following: 3 were sustained, 1 was unfounded, and 1 was closed due to resignation prior to the conclusion of the investigation. Of the 3 sustained allegations, discipline ranged from written counseling to suspension.

In 2014, the department handled 100,487 calls for service and self-initiated incidents, resulting in 3,722 arrests. This includes just 41 incidents in which an officer documented force being utilized, and equates to officers using force less than 1% of the time when making an arrest. The types of force used are detailed in the chart below:



SCHOOL DISTRICT PARTNERSHIP

In 2014, the safety of our schools remained a top priority for the department. Peoria continued to be one of the few cities which have a designated School Resource Officer at each high school. These four officers serve not only as an armed officer on campus, but also as a counselor to students and as an educator in the classroom.

During the year, the department worked closely with every school in the city, including the Peoria Unified School District, Deer Valley Unified School District and charter and private schools to review safety plans and practice responses to mock situations with tabletop exercises.

Using a local high school as a backdrop, Peoria SWAT officers worked with neighboring agencies to practice their response to an active shooting situation

involving students.

Peoria officers also focused on building positive relationships with young students outside of emergency situations through the Patrol Officer Liaison program. This allows our officers to visit and interact with middle and elementary schools on a regular basis helping students build a rapport with officers while also helping officers remain familiar with the layout of schools for a quicker response in case of an emergency.

In conjunction with the schools, the department hosts several “Lunch with Blue” events every year. This program invites officers to have lunch with students, allowing both officers and students an opportunity to sit down and learn more about each other. Officers also participated in the walk to school event, where they escort children to school.



COMMUNITY ORIENTED POLICING

UNITED COMMUNITY ACTION NETWORK (U.C.A.N.)

U.C.A.N. is comprised of community leaders and police department leadership. This group meets on a monthly basis for a face to face working lunch that allows the group to talk about upcoming events and programs within the department, discuss community issues, and problem solve at a grass roots level.

During 2014, the Peoria Police Department was awarded the Best of the West Award for the U.C.A.N program. Best of the West Awards annually recognize contributions to the image, lifestyle and economic development of Western Maricopa County.



BIKE RODEO

Motorcycle officers provided personalized education and assisted children as they rode their bikes through a challenging but fun skills course. Kids who brought their bicycles but did not own helmets were provided a free helmet. Displays were set up allowing both kids and parents to learn more about the programs in our community. The Special Assignments Unit and motorcycle officers also performed demonstrations.



B.A.D.G.E. PROGRAM

The B.A.D.G.E. program, which stands for Building Accountability through Development, Guidance and Education, began in 2013 as a program to help at-risk youth turn their lives around before they become involved in the juvenile corrections system. Each of the participants was paired with a mentor who has regular meetings with the teen. This mentor serves as a person to help the teen navigate school, family, and life challenges. The mentor is also a source of accountability for each teen.



COMMUNITY ORIENTED POLICING



SHOP WITH A COP EVENT

It was a happier holiday season for Peoria children who needed some extra cheer, thanks to the Peoria Police Officers Association's annual "Shop with a Cop" event. The union partnered with the Peoria Police Department to provide each child with a gift card and an officer shopping partner so they could get themselves, and their families, gifts for the holidays. This year marked one of the largest turnouts for the program as over 50 children and families were helped.



STUDENTS WITH ASPIRING GOALS (SWAG)

The Peoria Police Department joined with the Peoria Police Officers Association to honor more than 300 students from the "Students With Aspiring Goals" program. The program brings together high school students as mentors to middle school students helping them set and achieve high academic and interscholastic goals. Twice a year participants get a reward trip to a local sporting event. In 2014, officers took the students to a Grand Canyon University Basketball Game and an Arizona Diamondbacks Game.



YOUTH CITIZEN'S POLICE ACADEMY

The Youth Citizen's Police Academy (YCPA) is a summer program designed to give students entering seventh through ninth grade an education about police work. Each session is a week-long program designed so children can have fun while learning about law enforcement. The YCPA teaches kids how to handle emergency situations and how to be a responsible citizen. Some of the topics and activities covered in the YCPA include information on Arizona law, arrest procedures, crime scenes and collecting evidence.

OPERATIONS DIVISION

The Operations Division is under the command of Deputy Chief Benny Pina and consists of the Patrol Services and Operations Support Bureaus, which comprise the majority of the department's sworn personnel.

PATROL SERVICES BUREAU

The Patrol Services Bureau (PSB) comprises the majority of sworn personnel and provides 24-hour emergency response to our citizens' calls for service. Police services are divided between two precincts, each commanded by a Police Patrol Commander.

South precinct officers work out of the Public Safety Administration Building located at 8351 W. Cinnabar and are responsible for all service south of Bell Road. North precinct officers work out of the Pinnacle Peak Public Safety Facility located at 23100 N. Lake Pleasant Parkway and are responsible for providing services north of Bell Road.

The Patrol Services Bureau provides police services to the growing community by focusing on five

operational goals:

- 1) Prevent crime and disorder*
- 2) Respond promptly to calls for service*
- 3) Develop safer neighborhoods through community partnerships and participation*
- 4) Enhance traffic safety*
- 5) Maintain the integrity, quality and effectiveness of policing services.*

Patrol Services Bureau members are the first responders to all calls for service from our citizens. In this role, officers are trained to provide a variety of services which include accident investigation, emergency response to crimes in progress, proactive patrols, and crime prevention.



SPECIAL ENFORCEMENT SECTION

The Special Enforcement Section (SES), supervised by Lieutenant Bob Pottenger, is comprised of four separate units: Special Investigations Unit, Canine Teams, Community Impact Team and Traffic Services Unit.

SPECIAL INVESTIGATIONS UNIT

This unit is responsible for investigating cases involving illegal drug activity, organized crime and vice. In 2014, this unit served 34 search warrants and recovered over \$500,000 in illegal drugs. The specialty K-9 assigned to this unit was directly responsible for detecting over \$208,000 in narcotics and marijuana.

CANINE TEAMS

The department's K-9 teams provide critical support to various sections of the department to include: drug and narcotics detection, building and open area searches, suspect and missing persons tracking and high risk apprehensions. In 2014, these teams accomplished well over 1,000 K-9 deployments including 53 criminal apprehensions of which only seven resulted in a dog bite. Members of the K-9 team also participated in many community events and demonstrations, such as G.A.I.N, the Citizen's Academy, Lunch with Blue and the annual summertime Youth Citizen's Police Academy.

COMMUNITY IMPACT TEAM

The Community Impact Team was born out of a need to be able to deploy resources to address emerging trends, priority problems, community concerns and special events in the city. This team is not tied to radio calls for service, as opposed to beat officers. Impact members have a variable schedule so they can easily adjust to the days or time of day needed to address any

given problem. In 2014, the Community Impact Team deployed on over 83 special missions resulting in the arrests of more than 100 criminal suspects. Many of the cases were significant serial crime sprees that affected not only our communities, but neighboring cities as well. Members of the Community Impact Team also participated in many community events, such as the Citizen's Academy, Lunch with Blue, Independence Day events, Cinco De Mayo events, and the annual summertime Youth Citizen's Police Academy.

TRAFFIC SERVICES UNIT

In addition to providing focused enforcement for traffic violations and impaired drivers, the Traffic Services Unit is responsible for the investigation of serious injury and fatal traffic collisions. In 2014, this unit addressed 81 traffic enforcement requests received directly from the community. Officers had more than 5,600 citizen contacts with emphasis on roadways where injury accidents have occurred. Our speed trailers were deployed throughout the city for more than 8,900 hours, serving as a reminder to motorists to slow down. The Governor's Office of Highway Safety awarded the department \$67,500 in grants that funded additional personnel hours for traffic enforcement. Members of the Traffic Services team also participated in many community events, such as the Bicycle Rodeo events, motorcycle safety classes, G.A.I.N, the Citizen's Academy, Lunch with Blue and the annual summertime Youth Citizen's Police Academy.



CRIMINAL INVESTIGATIONS SECTION

The Criminal Investigation Section (CIS), supervised by Lieutenant Anthony Wolfe, conducts investigations into reported criminal activity, and is divided into three units; Major Crimes, Special Victims, and Investigative Support. The investigators assigned to this section are dedicated to solving cases by bringing the right suspects to trial and criminal cases to the appropriate resolution. In 2014, CIS was assigned over 500 new investigations.

MAJOR CRIMES UNIT

The Major Crimes Unit (MCU) is comprised of one detective sergeant, six detectives and one civilian investigator and investigates major felonies including homicides, robberies, assaults, arson, incidents of serious injury and death, missing persons and fraud crimes. Over 177 cases were assigned in 2014 for follow-up investigation. In 2014, the Major Crimes Unit investigated a series of bank robberies which occurred in multiple jurisdictions to include Las Vegas. MCU detectives did an exceptional job locating and arresting all the involved suspects.

SPECIAL VICTIMS UNIT

The Special Victims Unit (SVU) includes one detective sergeant and six detectives assigned to investigate crimes involving domestic violence, sex crimes, and crimes against children. In 2014, 356 cases were assigned for follow-up investigation. These types of crimes are complex in nature and because of their complexity they require an extensive amount of investigation and specially trained detectives.

SVU detectives work on identifying repeat domestic violence offenders and collaborate with prosecutors to impose strict sentences to prevent further violence. A partnership with the Office of Child Welfare was created and SVU detectives work hand-in-hand with their six investigators and one supervisor .

INVESTIGATIVE SUPPORT UNIT

The Investigative Support Unit is overseen by a detective sergeant and includes two civilian crime scene technicians, two electronic forensic detectives, a civilian graffiti and runaway juvenile investigator, a county attorney liaison and a terrorism liaison officer. This unit forensically examines both electronic and physical evidence, and is responsible for the tracking and community notification of registered sex offenders living within the city of Peoria. The unit also addresses threats against infrastructure and security concerns. In 2014, the unit investigated a large graffiti ring, which had caused more than \$70,000 in damages throughout the west valley, and made several arrests.



CRIMINAL INVESTIGATIONS SECTION

SPECIAL ASSIGNMENTS UNIT

The Special Assignment Unit, or SAU, includes the S.W.A.T. and Crisis Negotiations functions.

Special Weapons and Tactics (S.W.A.T.) is a team of highly trained officers who are called in to serve high risk search warrants, deal with barricaded subjects, and a variety of other sensitive activities that exceed patrol and detective capabilities.

In 2014, the department's SWAT team responded to 25 separate operations, including planned operations,

callouts and special details. The use of the team for 2014 was consistent with previous years, with a majority of the operations including the execution of search warrants carried out in support of the Special Investigations Unit and fugitive apprehensions for the Criminal Investigations Section.

Members of the SWAT team also participated in many community events, displays, and demonstrations, such as G.A.I.N, the Citizen's Academy, and the annual summertime Youth Citizen's Police Academy.



SERVICES DIVISION

The Services Division is comprised of Administrative Services, Communications, Youth & Support Services, and Neighborhood Services. The personnel in the Services Division report to Interim Deputy Director Jay Davies.

ADMINISTRATIVE SERVICES SECTION

Overseen by civilian Police Manager Teresa Corless, this section is responsible for numerous administrative functions, including monitoring the department budget, writing and managing grants, processing asset forfeiture transactions, and reporting statistical data.

COMMUNICATIONS SECTION

The Communications Section is the responsibility of civilian Police Manager Anjenette Reimer. The primary role of Communications is handling all 911 and non-emergency calls and dispatching officers to those calls. They also manage warrant records for the department, and handle outgoing communications in cases where emergency neighborhood notifications are required. Using either the Community Emergency Notification System (CENS) or Nixle, Communications keeps the community aware of what is happening around them in an emergency.

YOUTH & SUPPORT SERVICES

MODULAR TRAINING

Supervised by Lieutenant Bruce Walls, officers are provided 40 hours of biannual training using a variety of proficiency skills such as hands-on tactics and reality-based scenarios. They are also provided with continuing training in areas such as tactical communication and legal updates that pertain to new legislation.

HOSTED TRAINING

The Training Unit hosted outside training classes such as Managing Property and Evidence Rooms, Interviewing Tactics for Investigations, and leadership training. We formed partnerships with other agencies and trainers while ensuring the training needs of the department were met.

PRE-ACADEMY / POST-ACADEMY TRAINING

Twenty-three newly hired employees were provided specific training that was designed to prepare them to be successful in the demanding career of law enforcement.



NEIGHBORHOOD SERVICES

The Neighborhood Services Section (NSS) is overseen by acting Manager Jack Stroud, and includes Animal Control, Code Enforcement, Crime Prevention, Park Rangers, and Volunteering. NSS is staffed entirely by civilian personnel who perform a variety of support and enforcement roles.

CODE ENFORCEMENT UNIT

Code Enforcement is responsible for addressing residential and commercial code violations, including those pertaining to building permits, business licenses, and nuisances. Working hand-in-hand with their sworn counterparts, they are an integral part of the team when it comes to addressing neighborhood issues.

This section is comprised of a supervisor, six code officers, and administrative staff. Nearly half of their 5,830 cases were initiated proactively, with 97% resolved through voluntary compliance.

In addition to the work performed by Code Enforcement personnel, this unit supervises about forty weekend probationer work details each year, which address a variety of landscaping, illegal dumping, and other nuisance concerns across the city. This year, the \$1,800 contract cost was turned into \$27,885.00 worth of labor, when calculated at the state’s minimum wage.

PARK RANGERS

The Park Ranger unit is comprised of a supervisor and four Park Rangers and is responsible for patrolling parks across the city as well as the New River and Skunk Creek trails. They work when everyone else is at play – evenings, weekends, and holidays. About half of the contacts they make each year are public relations interactions; the rest involve some type of rule violation. The vast majority of violation contacts result in a verbal or written warning, but Park Rangers also issue citations or expel park users in some circumstances. These employees are an effective extension of police resources in the community each day.



PARK RANGERS STATS

YEAR COMPARISON	2013	2014
Directed Patrol Hours	5421	5211
Citizens / Referred Telephone Calls	316	377
Dispatched Calls	317	360
Call Time Telephone / Disp Hours	258	221
On Views	9605	10073
City Code Violations	2755	2965
Park Rule Violations	1220	1559
Other Violations	45	77
Written Warning	104	145
Verbal Warning	3862	4161
Civil Citations	9	18
Criminal Citations	0	3
Vandalism / Grafitti	44	105
Reports	11	30
PR Contacts	5381	7451

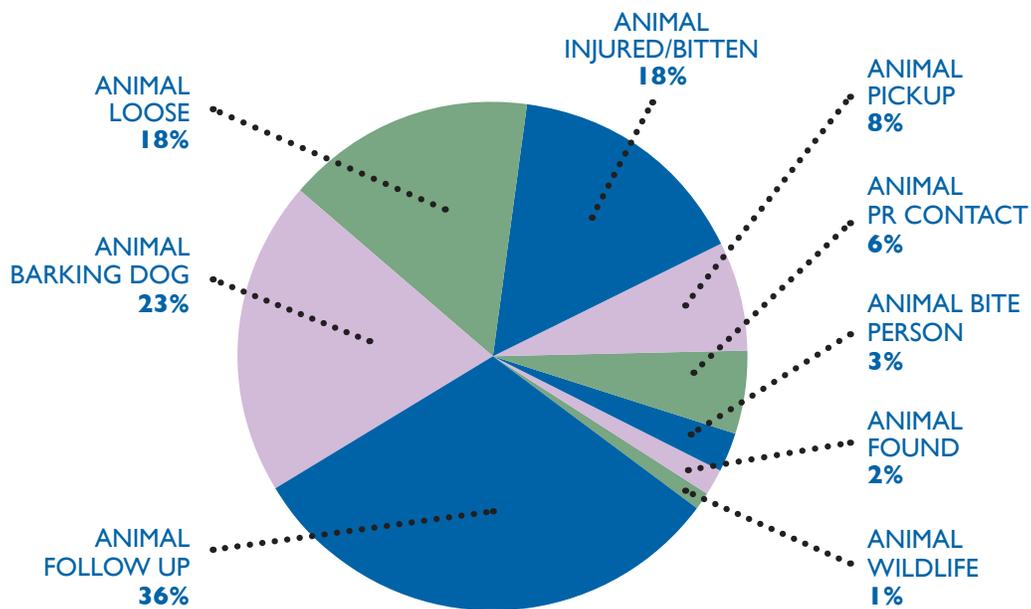
NEIGHBORHOOD SERVICES

ANIMAL CONTROL

Peoria is one of just a few valley cities with its own in-house Animal Control Service. This section is staffed by one lead officer and four line level officers. Available seven days a week on shift one and two, these animal services professionals are extremely busy. Most of Animal Control activity involves

dogs, whether they are loose, injured, unlicensed, biting somebody, or disturbing somebody. In addition to handling routine calls for service, in 2014, this group handled criminal investigations, most of which involved animal cruelty allegations. They responded to animal bites as well, coordinating the quarantine period and ensuring county protocols are followed.

ANIMAL CONTROL ACTIVITY 2014



NEIGHBORHOOD SERVICES

CRIME PREVENTION UNIT

The Crime Prevention Unit includes a wide array of programs including Neighborhood Watch, Citizen's Academy, Crime Free Multi Housing, Seniors and Law Enforcement Together (SALT), Getting Arizonans Involved in Neighborhoods (GAIN), and much more.

CRIME SHIELD

The Peoria Police Department has set goals for reducing property crime through prevention, deterrence and awareness. Operation Crime Shield is specifically designed to address property crime by working in partnership with our community and by helping community members build a defense to reduce the risk of becoming a victim. We hope you will join us in the fight against crime and share this program with neighbors and friends as we continue "Partnering with the Community to Prevent Crime."

SENIORS AND LAW ENFORCEMENT TOGETHER (S.A.L.T.)

In 2014, the Peoria Police Department hosted three Seniors and Law Enforcement Together (S.A.L.T.) Conferences. The events were held at Sun Air Estates, Casa Del Sol One and Westbrook Village. This program continues to foster a partnership between the department and the senior community. Chief Minter always begins the events with a community update and an introduction to the police leadership team. The crime prevention and awareness topics presented by police officers and detectives were Law Enforcement and Technology, How to be a Good Witness, Senior Fraud Prevention and Traffic Enforcement. Time is always allotted at the end of the conference for a question and answer session that leads to productive discussions between the citizens and law enforcement. The events are proving to be successful in building a safer environment and quality of life for our senior community. The conferences will be scheduled again in 2015 to continue the partnership and provide the latest crime prevention and awareness subjects tailored to the senior community.



NEIGHBORHOOD SERVICES

VOLUNTEERS

One of our most important ongoing partnerships is with our department volunteers. They serve in a variety of meaningful assignments, working alongside employees to perform work that is critical to the agency's mission. Because of their hard work and dedication, we are able to provide a higher level of service to our citizens.

Volunteers provide needed support in most areas of the department, including patrol, victim assistance, property, records, code enforcement, crime prevention, and criminal investigations. The work they do is vital to keeping officers on the road and available, and other staff members focused on top priorities.



**TOTAL
NUMBER OF
VOLUNTEERS
DURING THE
FISCAL YEAR**

54

**TOTAL
VOLUNTEER
HOURS
SERVED**

12,231

**TOTAL
SAVINGS**

\$282,169

NEW TECHNOLOGY

BOLOCOP

In 2014, the Peoria Police Department began utilizing the BOLOCOP notification system to share information with other law enforcement agencies and the community. This system allows businesses and local entities to receive electronic notifications issued from various police departments. The notifications can range from attempts to identify wanted subjects or missing persons. The information is securely transmitted from BOLOCOP to the desired recipients. The detective sending the alert can choose whether the information is law enforcement sensitive, or if it should be delivered to registered businesses in a selected area. Due to the large amount of traffic hotels and large businesses receive, they are often able to help provide information and possible leads for these alerts. The great part about the BOLOCOP system is that it comes free of charge to the users. This is a great resource and a valuable tool.

INTERVIEW ROOM UPGRADES

In 2014, multiple upgrades were made to the Peoria Police Department's interview rooms. These upgrades brought the facilities up to the 21st century and provide the user with a great result. The upgrades included enhanced cameras and recording abilities, updated viewing capabilities, and multiple options for easy retrieval of electronic evidence. The recording capabilities added high definition quality recordings. The system is able to attain audio and video recordings which outperform systems in any other local agency. The picture and audio quality are extremely valuable for use as evidence during criminal prosecutions. The upgraded viewing capabilities include a secondary viewing room, with the ability to monitor multiple interviews at the same time. The system also enhanced the abilities to recover electronic evidence, by providing a 24-hour no touch activation. This process allows any officer or detective to immediately begin their interview and does not require the assistance of a trained electronics professional. The recording system also has a user friendly retrieval process that burns high quality digital evidence. The system has proven to be far superior when compared to systems at other local agencies and has increased the department's ability to successfully prosecute cases.



CONTACT

Non-Emergency and General Information	623-773-8311
<i>PoliceDept@peoriaaz.gov</i>	
Animal Control	623-773-8311
Barking Dog Hotline	623-773-7040
Block Watch	623-773-7099
Citizens Pipeline	623-773-7002
Code Complaint Line	623-773-7226
Community Relations	623-773-7099
Criminal Investigations	623-773-7097
Graffiti Hotline.....	623-773-7094
Police Administration.....	623-773-7096
Property & Evidence	623-773-7086
Records	623-773-7098
Silent Witness.....	480-948-6377
TipSoft.....	623-773-7045
Drug Hotline.....	623-773-7123
Traffic Services Unit	623-773-7020
Victims' Assistance	623-773-7019
Volunteer Program.....	623-773-5058

Peoria Police Department
8351 West Cinnabar Avenue
Peoria, AZ 85345
Phone: 623-773-8311
www.peoriaaz.gov/police



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Editorial: Officer Isabel Wolfe,
Officer Brandon Sheffert
Layout Design: Mike Iverson

PEORIA POLICE OFFICERS SERVING OUR COUNTRY

In 2014, a number of men and women throughout the department served not only their local community as police officers, but also served our country as members of the Armed Forces.



JEFF CARPENTER



KEITH CHRISTIE



MICHAEL FINNEY



TODD GLUNT



JUSTIN HOBBS



JOSEPH MCGOUGH

We thank all of them for their service.

Our Community...Our Commitment



Peoria Police Department

8351 West Cinnabar Avenue

Peoria, AZ 85345

623.773.8311

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